



ANNUAL REPORT 2009

› Caring for New Zealanders  
is our first priority



**St John**

first to care



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➤ St John people make a difference. Whether as an Ambulance Officer, Caring Caller, First Aid Trainer, Youth Leader, or Events Volunteer we are out in the community – 24 hours a day, 365 days a year – because we care. We're proud of all of our members and the contribution they make to every New Zealand community.



**Jaimes Wood**  
Chief Executive

**Garry Wilson**  
Chancellor

## » Building a brighter future together

**The services we provide are more critical and relevant than ever before.**

While our ambulance officers are treating people on roadsides, up mountains or in homes, our Health Shuttle volunteers are helping people get to medical appointments.

As our community programmes help bridge gaps in community and health services, including care options for the elderly, our youth members are learning to be independent, community-minded people.

By providing support and comfort to patients at 18 hospital emergency departments nationwide, our Friends of the Emergency Department volunteers are enabling hospital medical staff to focus on clinical care.

Treating people at the scene, our events officers are reducing pressure on the health system, often saving people a trip to the hospital.

Pressure on health services is mounting; the population is growing and demand for ambulance services continues to rise. We are meeting these challenges head on with programmes that are building community resilience and helping to relieve health sector pressure points.



“ Pressure on health services is mounting; the population is growing and demand for ambulance services continues to rise. ”

### OUR YEAR IN FOCUS

We have had another tremendously productive and satisfying year, in which our 15,500 members worked together to help enhance the health and well-being of New Zealanders.

Our people touch the lives of hundreds of thousands of people every year. From this community interaction a range of wonderful human interest stories emerge:

- A St John Youth member who used her first aid skills to save a young boy from drowning
- a woman who went into cardiac arrest while watching *Shortland Street* on television was saved by our ambulance officers working together with her children
- a woman in her 90s, who accidentally stabbed her leg while gardening, was thrilled our ambulance officers not only treated her injury and transported her, but also arranged for neighbours to look after her dog while she was away.

Other heart-warming real life stories like this are captured in this Annual Report illustrating how our members are out in the community caring for people 24 hours a day, 365 days a year to the very best of their abilities.

### LEADING THE WAY

The year has seen some significant developments in the ambulance sector, and St John is pleased to be playing a leadership role in helping drive innovation and greater linkages with the wider health sector.

We hosted the announcement by the Minister of Health, Hon. Tony Ryall, of targeted Government funding for specific Ambulance sector initiatives in June 2009.

We welcomed the Government move to finalise the New Zealand Ambulance Service Strategy this year. We are pleased most of our contributions were included in the Strategy and look forward to continuing to work with the Government on delivery.

The newly formed National Ambulance Sector Office (NASO), a joint venture between ACC and the Ministry of Health, will provide the sector with a single point to engage with the Crown on direction and funding, while we continue to develop new sustainable fundraising streams.

### GENTLE STEPS IN A TOUGH ECONOMIC ENVIRONMENT

As a charity relying on public support and funds to help provide our essential services, we take a cautious approach in the management of our funds. The current recessionary economic environment is a challenging one and we remain ever vigilant in managing our expenditure.

#### Priory Trust Board

From left to right: Ian Civil, Don Hunn, Steve Evans, Garry Wilson, Souella Cumming, Murray Jones, John Wadams, John Hall, John Harman and Ed Sullivan



Friends of the Emergency Department volunteers provide support and a friendly face to patients in hospital

With a nationally consistent approach to our financial planning, our efforts are targeted on reducing costs, where sensible, and increasing revenue where we can. Progressing important projects and activities to move our organisation forward has continued.

Public support through fundraising has always been crucial to us. As a charity with a volunteer ethos, we rely on the public to come on board and support our work. The St John Appeal this year was, we believe, better and brighter than ever before. The Flash a Light for St John theme achieved good engagement with the public and is a theme we plan to build on each year.

The financial outcomes of the entire organisation, including fundraising and all commercial activities, are detailed in this report. At an underlying level we continue to contribute to Ambulance activities across our Regions with the support of communities. The year in review saw an operating deficit of \$12.6 million in Ambulance. This excludes the significant contribution of our 142 Area Committees – most of which also help to fund Ambulance with the provision of property, building, vehicles, uniforms and general expenses.

**SERVICE DEVELOPMENT A KEY FACTOR**

We have experienced growth in many of our core activities this year, introducing service improvements and a range of new initiatives.

Ambulance demand remains high and growing, particularly for emergency callouts. Our Acute Demand Co-ordination Service in Christchurch, where we help co-ordinate the provision of in-home care to patients, is showing great promise as a new model in primary healthcare.

We've continued our focus on growing our activities in first aid training, defibrillator placements and telecare, which is founded on St John Lifelink medical alarms. These initiatives improve community well-being while also generating vital funding to support our Ambulance services and other charitable programmes.

We're extremely proud of our community programmes, which have gone from strength to strength. As an example, we now have more than 900 Caring Caller clients - mainly elderly or isolated people - who are partnered with a trained volunteer and receive a call a day to check all is okay and a reminder to take medication if needed.

More than 5,500 people are involved in St John Youth, up from 4,500 last year. This programme teaches young people skills and leadership qualities that are directly transferable into the community and workplace.

The programme develops a core of community members trained in first aid, fitting our goal of at least one trained first aider in every home. Independent research commissioned this year



Sarah-Jane Elston collects a donation during the Flash a Light for St John Appeal from Kaye Binney, Customer Service Specialist from ASB Northlands Branch, Christchurch.

**Executive Management Group**

From left to right:  
 Back row: Judith Hoban, Tony Blaber, Tony Smith, Gary Williams, Tom Dodd, Gerry Fitzgerald, Peter McDowall, David Thomas, Stephen Franklin, Michael Brooke.  
 Front row: Phil Rankin, Brian Scott, Jaimes Wood, Michael Boorer, Eddie Jackson

“ The current recessionary environment is a challenging one as we remain ever vigilant in managing our expenditure. ”

shows the programme is highly beneficial, not only to our young members but also to parents, family, schools and the wider community.

Quantifying the contribution of our Youth programme to New Zealand society shows the value of volunteer time alone is conservatively estimated as at least \$3 million a year. This is in addition to the estimated \$35 million a year given in time by our volunteer ambulance officers, and the substantial contributions made by our volunteers in many other roles.

#### RELATIONSHIPS IMPORTANT

Fostering positive and successful partnerships is a priority for us. We celebrated the first anniversary of our community partnership with ASB in June 2009.

Working together with ASB we have taught CPR free to more than 7,000 New Zealanders and have begun to place defibrillators in ASB branches. ASB support is enabling us to meaningfully increase our investment in clinical education, a prime focus area for us, and we have more community initiatives planned with ASB.

We were fortunate to establish a number of new relationships this past year. Ryman Healthcare selected St John as its national charity for a year, with a commitment to host a range of fundraising activities for us. We are also collaborating with Access Homehealth on projects that will enhance the complementary services of both parties.

St John is supporting the Stroke Foundation in a National Blood Pressure Awareness Campaign, aimed at reducing the risk of stroke. The campaign includes free blood pressure checks at community venues nationwide. This is a community approach to a major health issue and a model on which future health initiatives can be built.

#### LOOKING AHEAD

Our focus for the year ahead is to continue improving our services, strengthen and secure additional sustainable funding streams, employ more frontline ambulance officers and further develop our Clinical Excellence programme.

#### THANK YOU

We look forward to celebrating the 125th anniversary of St John in New Zealand throughout 2010. We have a range of activities planned nationwide to celebrate this significant milestone and involving the community.

Several key events will be held in Christchurch, where St John started in New Zealand. These include hosting an international St John Grand Council meeting and international St John Youth Festival.

As we prepare to celebrate in partnership with communities, we would like to take this opportunity to thank the many people who work with us and help us deliver such vital services to the people of New Zealand. ■



“ At all times our primary concern is to ensure that every emergency caller to St John and every patient gets the most appropriate response and best possible level of care. ”

## » Ambulance services in constant demand

**Ambulance patient numbers have consistently grown at a rate of 6% to 8% per annum over the past 10 years. Population growth, an ageing population, increasing chronic health conditions such as Type 2 Diabetes, and an under-resourced rural healthcare sector are all placing mounting pressure on ambulance services.**

The June 2009 announcement of funding from the Government for specific initiatives involving ambulance services is welcome news. The Minister of Health, Hon. Tony Ryall, announced additional funding of \$12 million recurring for the next four years for the entire ambulance sector. Four road ambulance providers and the air ambulance operators make up our sector.

This additional funding does not form part of our general ambulance operations funding. We must continue to fundraise to make up the annual operating deficit of around \$12 million so we can provide vital ambulance services to the 85% of the country's population we serve.

Government funding, fundraising and revenue from our health-related commercial activities provides us with about \$110 million a year to fund

our Ambulance operations. This figure is projected to rise to \$150 million a year by 2015. Sourcing this amount will be a significant challenge in these uncertain economic times.

The additional funds from the Government for specific initiatives will allow us to improve our responsiveness of service to patients both operationally and clinically. Alongside the funding will be some clear performance measures that we are required to deliver. We will rise to this challenge and focus our efforts on delivering a quality service for our patients, customers and funders.

Details are still to come through about what funding will be allocated to St John. The Government has stated the funding is expressly for additional frontline ambulance officers, clinical training to upskill rural volunteer ambulance officers, an initiative toward registration of ambulance officers as health practitioners and funding for the air ambulance sector.

About 900 full-time paid ambulance officers, 450 paid casual ambulance officers and 2,750 volunteer ambulance officers provide essential ambulance services for St John to New Zealanders. The Government has told us we will receive funding for 85 full-time equivalent additional frontline ambulance officers. While these extra ambulance officers will make a noticeable difference, it falls significantly short of the total number of additional



Ambulance Officer Kurt Lendrum treats a patient inside an ambulance



paid ambulance officers we still need to provide an appropriately resourced ambulance service working the way we do today.

The new ambulance officers will be placed in locations where the need is greatest and where the use of the scarce resources is predicted to have the greatest benefit. The goals the Government has set for this funding is to target where there is poor single crewing of ambulances and where the need to call ambulance personnel back on duty is most frequent.

Targeted funding for clinical training to upskill our rural volunteer ambulance officers to National Diploma in Ambulance Practice level is something we have been advocating for some time. This investment in training is a much-needed boost to New Zealand's important rural sector.

Registration of ambulance officers as health practitioners will benefit patients and the health sector at large. This objective requires a number of steps before it can be realised, and we look forward to consulting with ambulance officers and other sector partners on this to make registration a successful initiative.

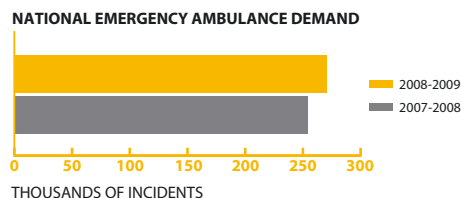
## AMBULANCE

At all times our primary concern is to ensure that every emergency caller to St John and every patient gets the most appropriate response and best

possible level of care. We are constantly looking at new ways to achieve this.

Future initiatives include improving clinical decision-making support in our Communications Centres, making alternative arrangements for callers who may not need an ambulance, and looking at how we can develop the clinical skills of our staff even further. These initiatives add to the range of services we already provide to the community.

We have worked closely with the newly formed National Ambulance Sector Office (NASO) to complete the National Ambulance Service Strategy. NASO is a joint venture between ACC and the Ministry of Health. The Government directed NASO to develop a cohesive national strategy for the direction and funding of ambulance services in New Zealand. We are delighted to have the opportunity to work with our sector counterparts to help shape what New Zealand's ambulance service will look like throughout the next decade.



A significant investment into an ambulance service simulation tool has been made. This will enable modelling of scenarios around the use of our resources, such as vehicles and medical equipment, to ensure their distribution and use is optimised.

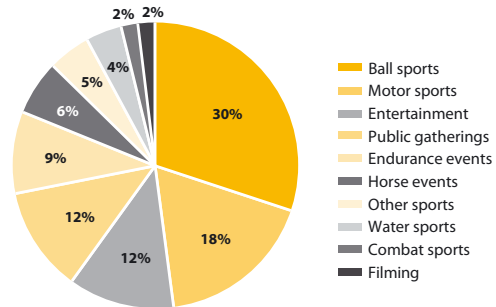
**EVENTS**

Supporting public events to assist New Zealand's community, sport, entertainment and tourist industries has seen our Events team attend just under 9,000 events, treating nearly 30,000 patients.

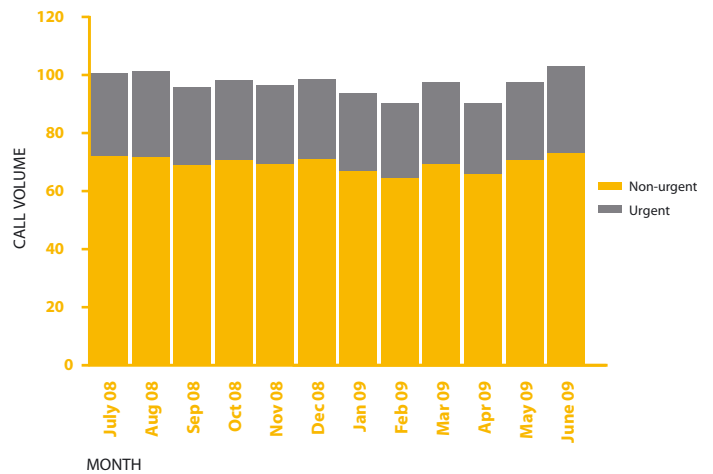
First aid support continued to be provided at the many community events we attend across New Zealand, as well as many large scale events, including the Big Day Out in Auckland, the Hamilton 400 V8 Supercar race and Warbirds Over Wanaka International Airshow, where tens of thousands of people were in attendance.

Contracts have been signed to secure our services at the hundreds of New Zealand Thoroughbred Racing and Harness Racing meetings held throughout New Zealand every year. A major focus for all our Events teams in the year ahead will be detailed planning for the 2011 Rugby World Cup.

TOP 10 TYPES OF COMMUNITY EVENTS ATTENDED BY ST JOHN



COMMUNICATIONS CENTRES CALL VOLUME (000)



New software provides better tools for managing the use of resources

“ We are delighted to have the opportunity to work with our sector counterparts to help shape what New Zealand’s ambulance service will look like throughout the next decade. ”

### COMMUNICATIONS CENTRES

Urgent call volumes have remained steady throughout the year, although there were anticipated rises due to seasonal variances such as winter sports and ailments. We experienced a rise in call volumes resulting from the H1N1 flu virus. Total call volumes peaked in June 2009 at nearly 105,000 calls.

Based in three locations, our Communications Centres provide a seamless 111 emergency call coordination service. Our focus has been on taking best practice activities from each centre and applying them nationally, establishing a robust framework to manage budgets, recruitment, training and processes.

Our Communications Centres can only perform at optimal levels if we have the latest technology in place. Information and communications technology upgrades have now been completed so our call takers and dispatchers have the best tools to hand.

The Communications Centres interact with other emergency service providers, including the New Zealand Police and New Zealand Fire Service. A project has been completed to connect the computers of the three emergency services together. Data can now be transferred between agencies accurately and in real time, significantly reducing the need for inter-agency phone calls. This is of significant advantage to all services attending 111 emergency incidents.

### UPGRADING OUR FLEET

The first half of 2009 saw our 553 ambulances all fitted with Mobile Data Terminals, a massive logistical undertaking for a fleet based in over 200 locations nationwide. With an ever-increasing fleet size, the scale of this task was unprecedented for us.

The introduction of Mobile Data Terminals complement the already installed Ambulance Vehicle Location Units. Both systems are designed to provide our ambulance crews with better support and information so they can provide the best level of patient care.

Mobile Data Terminals enable ambulance officers to receive important information from a caller or patient in a data format rather than voice. We are already noticing a better quality flow of communication between ambulance crews and our Communications Centres.

### THE YEAR AHEAD

Our Operations team is focused on working together, with consistent practices, standards and processes adopted nationally, while actively implementing them locally at all of our locations. ■



Our goal is for every home, work and public place to have at least one person first aid and CPR trained.



## » Training could be a life-saver

Over 55,000 people participated in our first aid training courses last year. Course attendees learn vital skills and confidence that could help them should an accident or medical emergency occur.

Our courses, held throughout New Zealand, cater for a wide range of needs, whether it's a Basic or Workplace First Aid course through to a more advanced Pre-Hospital Emergency Care course.

Working together for the community with ASB, our community partner, we provided the opportunity to 11,000 members of the public to take part in a free CPR course. To have more people trained in CPR over the past year is a significant boost to New Zealand communities.

Thousands of people train in CPR and first aid every year but we believe more people could learn these vital skills. Our goal is for every home, work and public place to have at least one person first aid and CPR trained. It could make the difference between life and death.

### EVERYDAY HEROES GROW IN NUMBERS

We're very keen to stimulate and encourage the public to give first aid and CPR training a go. That's why we've undertaken to reveal the Everyday Hero that's in all of us.

Through innovation and the use of online technology, we offer the chance for all New Zealanders to assess their first aid knowledge.

**Making the basics of first aid accessible to all for free was a key priority – so everydayhero.org.nz was created and has proved to be a first aid hit for many.**

First aid skills are often needed when we're least expecting it, so this new online 'edutainment' product has been designed to bring to life very real first aid situations for people to test themselves on.

Sharing learning that's interactive and fun on a large scale is a key benefit, with over 3,000 people testing their Everyday Hero skills out in the first month of the site going live.

The Everyday Hero tests how much you know and how you would cope against three common situations when first aid may be needed – at a roadside emergency, office situation and a barbeque disaster.

Online learning tools are an easy and effective way for us to make first aid training more accessible to the public. The Everyday Hero is our first initiative in the online learning space. It certainly won't be the last, with plans in the pipeline for more initiatives. St John was able to develop The Everyday Hero programme thanks to financial support from the Lottery Grants Board. ■

Online 'edutainment' brings to life real scenarios to test out first aid skills





FIRST AID SKILLS SAVE A LIFE

## My name is Rebecca Jackson. This is my story.

Rebecca Jackson walked out of her St John First Aid Course feeling good for having learnt some new skills, but never thought she would have to use them.

One week later her training paid off when every parent's worst nightmare came true; having to perform CPR on her five-month-old daughter Ruby, when she discovered her in bed not breathing.

If it wasn't for the course, Rebecca thinks she would have panicked but instead her first thought was ABC

or Airway, Breathing, Circulation. Rebecca knew to immediately start CPR until she was able to revive Ruby.

She also phoned Plunketline, who instantly put her through to the emergency ambulance communications centre, connecting to a knowledgeable and reassuring person on the phone while the ambulance was responding.

Ruby has made a full recovery. Rebecca is grateful for the good job done by St John and says if faced with a medical emergency no-one should ever be afraid to pick up the phone and dial 111.

Rebecca recommends everyone make the time to do a First Aid Course, not only parents but friends and family also. She says that practising CPR at a course is the best way to learn, because she thinks if you've only seen a demonstration would you really remember what to do in a real life emergency situation?

Knowing those life-saving skills gives Rebecca a lot of reassurance because she's shown she can use them to save a life – and that's what counts. ■

## » Our road to clinical excellence

**Clinical excellence – achieving world-class clinical standards and a comprehensive programme for ongoing clinical education is one of the most important priorities for our organisation.**

New Zealand society is changing in terms of its healthcare needs. We recognise this and are putting plans in place to ensure our clinical care procedures can adapt with developing trends. An ageing population, more chronic illnesses and the changing expectations and demands of our patients are just some of the reasons why clinical excellence requires our biggest focus.

We have continued our journey to achieve clinical excellence, taking a multi-faceted approach. Our objective is to consistently provide quality pre-hospital care to patients regardless of location. We'll achieve this by providing access to exceptional clinical education for our members irrespective of where they live in New Zealand or the clinical role they do.

The year has seen significant consultation undertaken with our 4000 clinical members to get their input and opinion about the proposed

clinical excellence programme. We know having the input and support from clinical members is the most effective way to develop and introduce such important changes to our clinical framework.

**We have established a framework involving new Practice Levels, new qualifications and a new continuing education programme.**

The current Practice Levels will change and will have new names. Three new levels will function with an Authority to Practice, while an additional Practice Level will see some of our clinical people functioning as first responders – in ambulances, at events, and as Patient Transport Officers – without requiring an Authority to Practice.

The new framework involves a number of initiatives affecting thousands of people. The transition process for these changes is complex and therefore will take place over a period of up to five years, a sensible period of time to make sure we get this right for everyone involved. We are putting in place a clear and straightforward transition process, and our full support and assistance will be available to our clinical members.



Our clinical members spend time in the classroom gaining important clinical knowledge



We believe patient care is of paramount importance and we are committed to improving the clinical competency of our members.



### CONTINUING CLINICAL EDUCATION

We have also now established a way to give our clinical members the opportunity to complete continuing clinical education on an annual basis. In the first year this will comprise 16 hours or two days training for each clinical person, before doubling to 32 hours or four days next year. In time, clinical members will benefit from 40 hours or five days training each year.

This education will be delivered in a number of ways to meet the needs of both our full-time and volunteer staff, including full day workshops and 1-2 hour block courses. Educating such a large number of people does impact our workforce, so the recruitment of additional people is crucial so that we can allow everyone adequate time for training.

Our clinical excellence framework has been developed in consultation with the rest of the ambulance sector and the future in mind. Should professional registration under the Health Practitioners Competency Act go ahead the framework could align with those requirements. The framework could fit with any intended sector-wide Code of Practice if this, too, is agreed and introduced in the future.

### QUALIFICATIONS

The recently introduced National Diploma in Ambulance Practice has been embraced by our members, with 700 people already having undertaken study to complete the Diploma this year. This is well ahead of the 400 participants we had projected. By all accounts, our people are enthusiastic about both the learning methods and the content of this course. We anticipate its popularity will continue, with our aim to encourage even more people to achieve this qualification in the coming year.

### REGISTRATION OF AMBULANCE OFFICERS

We are well engaged in a process to progress work around the Registration of Ambulance Officers. This is work we are advancing as we believe it is a career development consequence that should happen. We are focused on ensuring that we avoid the pitfalls of registration that have been experienced in other countries.

### ONGOING COMMITMENT

We believe patient care is of paramount importance and we are committed to improving the clinical competency of our members. ■



Clinical excellence is one of the most important priorities for our organisation



PREPARED AND READY TO HELP

## My name is Reverend Tokerau Joseph. This is my story.

If the unthinkable should happen and someone has a cardiac arrest at the First Church in Dunedin, then Reverend Tokerau Joseph feels confident he's prepared to do what he can to help save a life.

Sadly, there had been a recent passing of an elder who had suffered a cardiac arrest; while it didn't happen at the Church, it involved members of his

congregation. From this tragedy grew his interest in being more prepared should this ever happen again. When Tokerau was approached by St John to have a defibrillator at the Church, he says it was an easy decision.

The defibrillator was one of 20 generously donated by the Marsh Family Trust to go in key public locations across our Southern region. Tokerau knows the defibrillator, and the first aid training given to him and a number of people regularly at the Church, could greatly increase someone's chances of survival. He says having the life-saving equipment and skills could be the difference between someone living and dying.

He wants to encourage everyone to learn the skills so they have the confidence to help. Tokerau believes it's a shared responsibility to be first aid trained and confident to know what to do in a medical emergency.

Tokerau is very grateful to be gifted the defibrillator and says if other organisations ever get an opportunity to have one then they should take it! ■





#### A TRULY WONDERFUL FRIENDSHIP

My name is  
Mavis.  
This is my story.

Mavis lives alone but she feels reassured because she knows every night she'll get a call from Meryle, her Caring Caller.

Encouraged by her daughter to try the free telephone service that puts people in touch regularly with someone who cares, Mavis says having a St John Caring Caller is wonderful.

She looks forward to Meryle's phone call, which is something they've done nearly every day for the past 13 years.

Receiving a daily call gives Mavis peace of mind and helps immensely when her family aren't always able to make contact.

Mavis describes Meryle as a special friend, who she knows will always ring. They share many precious things during their conversations together and know so much about each other's families and lives. ■



Top: Christmas in the Park, Auckland  
Below left to right: Prime Minister Hon. John Key meets St John Events team members at the NZ National Agricultural Fieldays, Mystery Creek, Hamilton; Parihaka International Peace Festival, Parihaka; Events horse getting ready, Tauranga; Omaka Classic Fighters Airshow, Blenheim; Rally of Otago, Dunedin



- Our Events team provides first aid and medical skills at nearly 9,000 public events every year and treats close to 30,000 patients.



ON TRACK FOR A SPEEDY RECOVERY

## My name is Gavin McKeon. This is my story.

On the Thursday prior to Christmas at the Otaki Races, experienced jockey Gavin McKeon was riding his fourth race that day. Three quarters of the way through the race, his horse, Henry Daniel, clipped hooves with the horse in front.

Gavin was thrown to the ground at high speed, causing him to sustain serious head injuries, broken bones and a torn knee ligament.

While he has no recollection of the accident, Gavin's been told St John Events officers were by his side within seconds. They assessed his injuries and got him to Palmerston North Hospital quickly and safely, where he was admitted into Intensive Care and put into an induced coma.

Gavin says the medical experts involved with his treatment and rehabilitation have told him the speed of his recovery has been quite remarkable. He attributes this to the quick action taken at the time of the accident.

Horse racing involves a large amount of risk and he says having St John track side on race day is extremely important, as race meetings could never go ahead without St John in attendance.

Gavin's very grateful to the people who helped him that day. He feels he's been lucky with his recovery, which all began with St John being there. ■



#### TAKING IT ALL IN HIS STRIDE

## My name is Stefan Gabor. This is my story.

As an Advanced Paramedic and Relief Operational Team Manager, Stefan Gabor never thought his duties would also extend to performing his job in front of a film crew for TV One's *Rapid Response* programme.

A top 10 rated programme in the first series, the second series of *Rapid Response*, showcasing the work of St John ambulance officers, aired this year.

There were some memorable moments for Stefan during the filming. He had to strip down to the barest of essential clothing on a cold winter's day to swim out to rescue a patient in the ocean – something he's received a lot of ribbing for since the successful rescue appeared on TV. The film crew also came in handy during one emergency when Stefan asked them to put down their camera to help him lift a patient.

Stefan says one of the best things about his job is attending emergency calls when he knows he's made a difference to someone's life. Every day is different in his job, and he thinks the TV series helps to show there are all sorts of reasons why people may need an ambulance.

He's been recognised by the public since appearing on TV but Stefan says it's all worth it because *Rapid Response* shows the public what ambulance officers do, and what they're capable of – that they go to great lengths to look after patients to the best of their abilities. ■



Our Youth programmes offer a secure environment where young people learn leadership, communication, first aid, health care, self-discipline and general life skills.



## » Youth programmes highly beneficial to society

**Over 5,000 young people aged 6–18 years of age are members of the St John Youth programmes,** which are part of a family of community services we've designed to improve the health and well-being of New Zealanders. Since their inception in 1927, they have kept pace with the needs and interests of New Zealand's young people, with membership numbers increasing every year.

Our Youth programmes offer a secure environment where young people learn leadership, communication, first aid, health care, self-discipline and general life skills.

We commissioned a social and economic benefit report into St John Youth to learn and understand more about the impact this programme has in the community. Published this year, the report, *Learning to Care: The social and economic benefits of St John Youth*, was an impact assessment conducted by Corydon Consultants Ltd.

The findings give us valuable insights into the importance our programmes have in society.

It highlighted numerous benefits for our younger members and also parents, family members, volunteer leaders, schools and the wider community. These included building self-esteem, expanding horizons and skills, teaching a wide range of workforce skills and increasing employability.

The programmes foster attitudes for a healthy society, including tolerance and empathy and have proven successful in addressing disruptive and anti-social behaviour among children and adolescents.

The economic benefits to the country are quantified. The report confirmed a conservative estimate of the value of volunteer time alone put into St John Youth is at least \$3 million every year. Funding for St John Youth is jointly provided by parents, caregivers, fundraising and St John commercial activities.

Knowledge gained from the impact assessment report is already providing us with some pleasing flow-on benefits. Our Youth Leaders have been given a tremendous boost as they're even more reassured their time, energy, skills and dedication are making a difference to the lives of thousands of young people every year.

Equally, we now have useful information to offer our supporters and other potential funders.

Young people are active users of the web so having an engaging online presence is a must for our programme. We've relaunched the public side of our Youth website ([www.stjohnyouth.org.nz](http://www.stjohnyouth.org.nz)) with a fresh look and a host of new online tools; it receives over 200 expressions of interest per month, a jump of 250% since it was updated.

We are grateful to our leaders who volunteer their time to teach, challenge and inspire our younger members – thank you for making the Youth programme experience with St John a positive one. ■

Top: The St John Youth website has a fresh look and has been a popular destination for potential new recruits

Below: Rachel Cooper at AMI Stadium, Christchurch, enjoys the opportunity to visit a wide variety of events and places as part of the Youth programme





#### STANDING TALL AND PROUD

My name is  
 Jamie Spittal.  
 This is my story.

Being named St John Cadet of the Year is special to Jamie. She never thought she could achieve this accolade but she's got there.

Working really hard over many years and putting herself out there with the right attitude is what it took to get the award, says Jamie.

Jamie believes the Youth programme has changed her life. Confidence, learning to be herself and being comfortable with who she is have all come from her involvement with St John.

Exposure to new skills, people, travel and experiences all gained as a Youth member is sure to stand her in good stead when she heads to Otago University next year to study Health Science.

The Youth leaders were great role models and very inspiring says Jamie. She's learnt about the importance of being a good person – Jamie says it's expected – and that's helped her a lot. ■



The generosity extended to us from many supporters and donors means that our members can continue to brighten the lives of those they help – every hour, of every day, 365 days a year.



## » A bright horizon for the St John Appeal

**The financial support we receive from the public is critical to enabling us to carry out the important work we do as one of New Zealand's largest and most recognised charities.**

Actively fundraising in a range of ways is an important way of partnering with communities. Through fundraising, we can communicate where the support is most urgently needed, enabling the public to understand how we are working to meet their most important health and safety needs.

St John Week in June each year gives us an opportunity to raise our profile and to celebrate the work that our people do in partnership with communities. This year, in St John Week, we introduced the Flash a Light for St John theme to our fundraising campaign.

The symbolism of flashing light has created a great platform for us to build from. We wanted to create a campaign that resonated with our supporters, with new donors, and with the large team of passionate volunteers who play such a key part in our Appeal's success.

Using the new theme to brighten and refresh the Appeal helped us to get our message out to people in new ways. Flashing light badges, symbolic of our ambulances, and the hope, relief, safety and help that St John brings to people in distress were seen in many locations across the country.

This year we were also fortunate to have the significant support of our community partner, ASB, and the enthusiasm of all ASB staff in making the Flash a Light for St John Appeal a success. Westfarmers Industrial and Safety NZ Limited and Bunnings Warehouse staff all gave generously of their time to help raise funds for St John in June.

Our thanks and appreciation go to everyone who gave their time, donations, ideas, energy and enthusiasm. The generosity extended to us from many supporters and donors means that our members can continue to brighten the lives of those they help – every hour, of every day, 365 days a year. Thank you so much for contributing to the more than \$800,000 we received in donations to our Appeal. ■

Top: Members of St John collect donations from the public outside an ASB branch

Below: The Flash a Light for St John Appeal becomes our most successful Appeal yet







#### A BRILLIANT BUILDING

## My name is Sarah Anderson. This is my story.

As general manager of a charitable trust – Dunedin's Regent Theatre – Sarah Anderson understands the challenges involved with fundraising.

This appreciation made it an easy choice for Sarah to lend support to a fellow charity and the Flash a Light for St John Appeal.

During the Appeal, the iconic Regent Theatre building was not only the home of Dunedin's performing arts and culture, but it took on a dual role spending each evening lit up in red, symbolising the red light of an ambulance.

It was a substantial acknowledgement of support for St John. The red building got people's attention and was a tangible gesture for the people of Dunedin to see and connect to the other St John Appeal activities they would be coming across.

Sarah says the building will be lit up in red again next year. She believes the Regent Theatre is a public asset for all Dunedin people, and recognises it has a role to play in supporting important community activities, like the St John Appeal. ■

> St John is truly grateful for the generosity and support of many thousands of individuals and organisations that contribute to our work in caring for New Zealand communities. Our sincere thanks to you all.

We acknowledge the contributions of the following individuals and organisations for their conspicuous support during the 2008-2009 year.

ASB Bank Limited	Estate of Allan Richards
Ashburton Licensing Trust	Estate of David Sorenen
Auckland City Council	Estate of Doreen Louise Clutterbuck
Auckland East Rotary Club (Inc)	Estate of Doris Edna Reeve
Boddie Trust	Estate of E McCallum
Bunnings	Estate of Elizabeth Wybrow
Caversham Foundation	Estate of Enid Rose Harrison
Central Lakes Trust	Estate of Frances Mona Adel Lloyd
Central South Island Bike Ride	Estate of Gloria Airini Hardie
Chinese Lions Club	Estate of H L Stannard
Community Grants From Rates – Tasman District Council	Estate of J Conroy
Community Organisation Grants Scheme	Estate of M Bell
Danesmead Charitable Trust	Estate of M McDonald
David & Doreen Nicol Charitable Trust	Estate of Mark Rolls
Dr M Barclay Charitable Trust	Estate of Thomas Henry Tippet
Dress-Smart Christchurch	Estate of Y Agnew
Dunedin City Council	Eureka Trust
Eastern & Central Community Trust	Farmers Christchurch
Estate of Alan van Steenberg (Synergy Trust)	Foodstuffs Community Trust South Island
Estate of Alexander Johnstone	Freemasons – Millennium Lodge



Pub Charity Chief Executive Officer Martin Cheer with St John Central Region General Manager Phil Rankin

Fresh To Go Ltd  
 Gallagher Trust  
 Health Care Otago Charitable Trust  
 ILT Foundation  
 Infinity Foundation  
 Invercargill Licensing Trust  
 J N Lemon Charitable Trust  
 John and Liz Wells  
 Jones Foundation  
 J R Lewis Trust (through Guardian Trust)  
 Kirby Trust  
 Laerdal New Zealand Limited  
 LR Vercoe Charitable Trust  
 Mackay Strathnaver Trust  
 Mainland Foundation  
 Marsh Family Trust  
 Martha Helen Baldwin Trust  
 Mercedes-Benz New Zealand  
 Nelson City Council  
 New Zealand Community Trust  
 New Zealand Cricket  
 New Zealand Lottery Grants Board  
 New Zealand Post  
 Otago Daily Times  
 Otago Motor Club Trust  
 Otorohanga District Council  
 Palmerston North Inner Wheel  
 Pelorus Trust  
 Perry Foundation  
 Phyllis Campion Charitable Trust  
 Powerco Trust  
 Pub Charity  
 Rotorua Energy Charitable Trust  
 Southern Trust  
 Southern Victorian Charitable Trust Inc  
 Southland Community Trust  
 Stihl Ltd  
 T&M Carr Endowment Trust  
 Tasman District Council  
 Telecom New Zealand Limited  
 T G Macarthy Trust  
 The Canterbury Community Trust  
 The Charles and Phillip Deibert Trust  
 The Lion Foundation  
 The Un Cadeau Charitable Trust  
 The Worcester Trust  
 Transpower Community Care Fund  
 Trust Waikato  
 Vernon Hall Trust  
 W Baird Charitable Trust  
 Waikato District Health Board  
 Waitakere Licensing Trust  
 WEL Energy Trust  
 Wesfarmers Industrial & Safety NZ Ltd  
 William Turner Family Trust ■



St John Youth members were flag bearers at the first Cricket Test match between New Zealand and India



John and Liz Wells



Bruce Sutton, from Wesfarmers Industrial & Safety NZ Ltd, volunteers support during the St John Annual Appeal, with St John Fundraising Manager – Donor Relations, Ségolène de Fontenay

**These summary consolidated financial statements incorporate the financial statements of more than 150 St John entities. This is the second year that we have prepared summary consolidated financial information for St John NZ.**

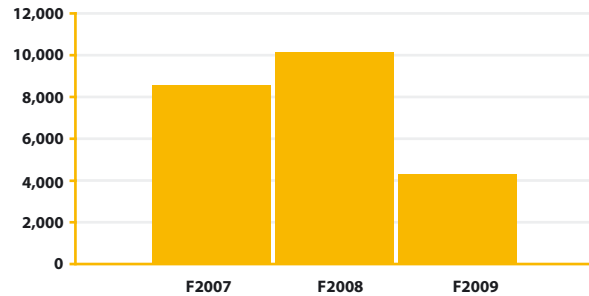
Overall St John NZ reported an operating surplus of \$4.3 million for the July 2008 – June 2009 financial year. The return on revenue for the current year was 2.2%. The surplus was \$5.8 million less than the previous year’s surplus of \$10.1 million, which included \$2.8 million of Ministry of Health funding for projects that were undertaken in the July 2008 – June 2009 financial year.

Total consolidated operating revenue was \$191.2 million, an increase of \$14.6 million or 8.3% on the previous year. Total operating expenditure was \$186.9 million, an increase of \$20.5 million or 12.3% on the previous year.

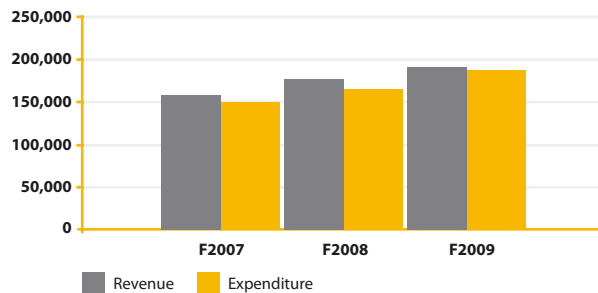
St John NZ targets the achievement of a financial surplus of 3% to 4% of revenue each year to provide funding for the ongoing enhancement of its current infrastructure and to provide for its expansion of health related services to the New Zealand community.

Over the last three years we have committed over \$66 million to improving our core infrastructure and have budgeted to spend a further \$24 million in 2009-2010.

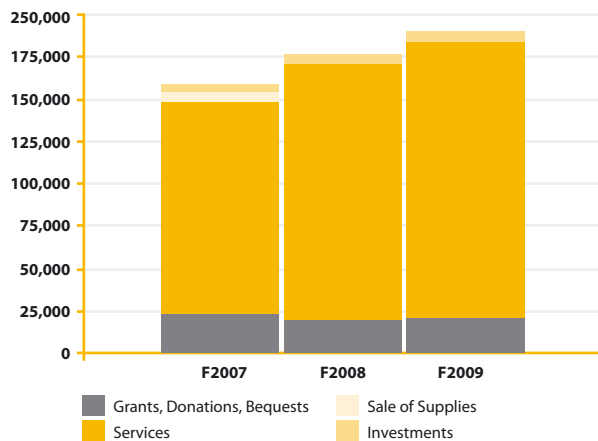
**SURPLUS (\$000)**



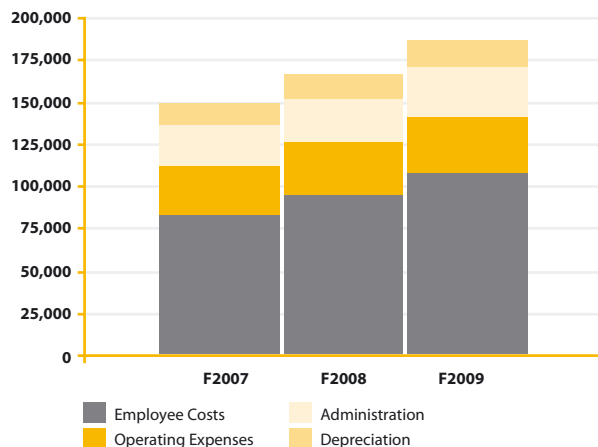
**REVENUE AND EXPENDITURE (\$000)**



**REVENUE (\$000)**



**EXPENDITURE (\$000)**



## BALANCE SHEET

Consolidated net assets for St John NZ now stand at \$254.5 million, an increase of \$4.2 million on the position at 30 June 2008 of \$250.3 million.

Working capital decreased from a surplus of \$62.4 million at 30 June 2008 to a surplus of \$57.3 million as at 30 June 2009. The working capital ratio declined to 3.08:1 compared to 3.44:1 the previous year.

\$189.6 million, or 75%, of St John NZ's net assets is property, plant and equipment required to maintain operations including those assets used in the provision of emergency ambulance services. Working with communities throughout New Zealand to fundraise for capital projects St John NZ has built a substantial portfolio of land and buildings of \$140.1 million as at 30 June 2009, which St John NZ holds in trusts for the benefit of those communities.

Due to the uncertainties around future funding increases for our core emergency ambulance services and the impact that the current economic climate may have on ability to raise funds, St John NZ is committed to building up a strong and healthy balance sheet to ensure its long term sustainability as one of New Zealand's leading providers of health care services. ■

THREE YEAR TRENDS			
	F2007 \$000's	F2008 \$000's	F2009 \$000's
<b>Total Revenue</b>	<b>158,713</b>	<b>176,547</b>	<b>191,179</b>
<b>Total Expenditure</b>	<b>150,187</b>	<b>166,427</b>	<b>186,902</b>
<b>Net Surplus</b>	<b>8,526</b>	<b>10,120</b>	<b>4,277</b>
<b>Assets</b>			
Current	76,761	87,962	84,919
Property, plant and equipment	175,728	180,211	189,623
Other non current assets	6,696	7,718	7,585
<b>Total Assets</b>	<b>259,185</b>	<b>275,891</b>	<b>282,127</b>
<b>Liabilities</b>			
Current	21,537	25,544	27,587
Non-current	1,071	50	50
<b>Total Liabilities</b>	<b>22,608</b>	<b>25,594</b>	<b>27,637</b>
<b>Total Equity</b>	<b>236,577</b>	<b>250,297</b>	<b>254,490</b>

## The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem

# Summary financial statements

### ➤ Summary consolidated balance sheet

As at 30 June 2009	2009 (\$000)	2008 (\$000)
Current assets	<b>84,919</b>	87,962
Property, plant and equipment	<b>189,623</b>	180,211
Other non-current assets	<b>7,585</b>	7,718
<b>Total assets</b>	<b>282,127</b>	275,891
Current liabilities	<b>27,587</b>	25,544
Non-current liabilities	<b>50</b>	50
<b>Total liabilities</b>	<b>27,637</b>	25,594
<b>Net assets</b>	<b>\$254,490</b>	\$250,297
<b>Total equity</b>	<b>\$254,490</b>	\$250,297

### ➤ Summary consolidated income statement

For the year ended 30 June 2009	2009 (\$000)	2008 (\$000)
Revenue from the rendering of services	<b>163,916</b>	150,431
Revenue from the sale of supplies	<b>1,663</b>	1,814
Investment revenue	<b>5,156</b>	5,076
Revenue from donations, bequests and grants	<b>20,444</b>	19,226
	<b>\$191,179</b>	\$176,547
Share in surplus of joint venture	<b>106</b>	46
Employee costs	<b>(108,075)</b>	(95,026)
Administrative costs	<b>(29,751)</b>	(25,185)
Depreciation expense	<b>(15,680)</b>	(14,545)
Impairment costs	<b>(375)</b>	(206)
Amortisation expense	<b>(539)</b>	(632)
Finance costs	<b>(9)</b>	(14)
Other expenses	<b>(32,579)</b>	(30,865)
<b>Net surplus</b>	<b>\$4,277</b>	<b>\$10,120</b>

### ➤ Summary consolidated statement of changes in equity

For the year ended 30 June 2009	Retained Earnings (\$000)	Reserves (\$000)	Total (\$000)
Balance as at 1 July 2007	221,991	18,283	240,274
Surplus for the year	10,120	–	10,120
Total recognised income and expense for the year	10,120	–	10,120
Movement in reserves	(1,262)	1,165	(97)
Balance as at 1 July 2008	230,849	19,448	250,297
Surplus for the year	4,277	–	4,277
Total recognised income and expense for the year	4,277	–	4,277
Movement in reserves	(1,555)	1,471	(84)
<b>Balance as at 30 June 2009</b>	<b>\$233,571</b>	<b>\$20,919</b>	<b>\$254,490</b>

### ➤ Summary consolidated statement of cashflows

For the year ended 30 June 2009	2009 (\$000)	2008 (\$000)
Net cash flows from operating activities	<b>22,681</b>	35,505
Net cash flows used in investing activities	<b>(10,753)</b>	(19,916)
Net increase in cash	<b>11,928</b>	15,589
Cash balance at the beginning of the year	<b>46,426</b>	30,837
<b>Cash balance at the end of the year</b>	<b>\$58,354</b>	\$46,426

On behalf of the Priory Trust Board, who authorised the issue of this summary report on 12 November 2009



**Garry Wilson**  
Chairman



**Jaimes Wood**  
Chief Executive

*These statements should be read in conjunction with the notes to the summary financial statements.*

## FINANCIAL REPORTS

### Notes to the summary financial statements

For the year ended 30 June 2009

#### 1 Summary of accounting policies

##### Statement of compliance and reporting group

These summary consolidated financial statements have been extracted from the audited full consolidated financial statements of The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem ('National Office'), and its subsidiaries and in-substance subsidiaries ('St John NZ').

St John NZ's financial statements incorporate the financial statements of National Office and all entities controlled by National Office (its subsidiaries and in-substance subsidiaries) being The Order of St John Northern Region Trust Board, The Order of St John Midland Regional Trust Board, The Order of St John Central Regional Trust Board, The Order of St John Northern Region (SI) Trust, The Order of St John Southern Region Trust Board, 5 trusts and St John Emergency Communications Ltd (and its joint venture, Central Emergency Communications Ltd).

The full consolidated financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand ('NZ GAAP'). They comply with the New Zealand Equivalents to International Financial Reporting Standards ('NZ IFRS') and other applicable financial reporting standards as appropriate for a public benefit entity. The full consolidated financial statements also comply with International Financial Reporting Standards ('IFRS').

The audit report on the full consolidated financial statements was unqualified.

These summary consolidated financial statements have been prepared in accordance with FRS-43 'Summary Financial Statements' and have been extracted from the audited full consolidated financial statements for the year ended 30 June 2009 which were approved by the Priory Trust Board on 12 November 2009. The summary consolidated financial statements can not be expected to provide as complete an understanding as provided by the full consolidated financial statements. For a full understanding of St John NZ's financial position and performance these summary consolidated financial statements should be read in conjunction with the audited full consolidated financial statements.

The audited full consolidated financial statements are available on application to the following address:

Accountant  
St John National Office  
PO Box 10 043  
Wellington

The reporting currency is New Zealand Dollars.

##### Comparatives

Under NZ IAS-27 three additional entities have been identified as being under the control of St John NZ. Certain reclassifications and the addition of these three entities has affected St John NZ's comparative income statement, balance sheet and cashflows as set out in the tables at note 5.

#### 2 Commitments for expenditure

	2009 (\$000)	2008 (\$000)
Capital commitments – property, plant and equipment	7,150	5,234
Capital commitments – other costs	3,005	4,882
	<b>\$10,155</b>	<b>\$10,116</b>

#### 3 Contingent liabilities

St John NZ has issued proceedings against several parties in regard to the enforcement of contractual matters and in turn, is the subject of counter claims from those parties. St John NZ considers those counter claims to be without merit and that the probability of incurring a loss is not significant, and accordingly St John NZ has not made any provision for those claims in the accounts.

A letter of credit is held with the bank to guarantee payroll payments to employees to a maximum of \$750,000 (2008: \$755,000).

#### 4 Leases

	2009 (\$000)	2008 (\$000)
<b>Non-cancellable operating lease payments</b>		
Less than 1 year	841	679
Later than 1 year less than 5 years	1,491	1,197
Later than 5 years	946	1,009
	<b>\$3,278</b>	<b>\$2,885</b>

#### 5 Effect of reclassifications and consolidation of additional entities

The financial position and financial performance for the Area Committees and Trusts of St John NZ were first included in last year's published accounts. During the year the Priory Trust Board has reviewed indicators of control of public benefit entities and the definition of 'control' as defined by NZ IAS 27 'Consolidated and Separate Financial Statements', and have concluded that St John NZ also controls the financial and operating policies of and obtains benefits from 3 additional entities which should be consolidated in accordance with NZ IAS 27. Therefore the financial position of St John NZ as at 30 June 2008 and the financial performance and cash flows for the year ended 30 June 2008 have been restated in accordance with NZ IAS-8, 'Accounting Policies, Changes in Accounting Estimates and Errors'.

In addition, prior year balances have been reclassified to take account of a loan between The Order of St John Southern Region Trust Board and St John Emergency Communications Limited previously identified as an external borrowing.

An explanation of how the reclassifications and consolidation of the additional entities has affected St John NZ's financial position, financial performance and cashflows is set out in the following tables and the notes that accompany the tables.

> Notes to the summary financial statements

For the year ended 30 June 2009

5 Effect of reclassifications and consolidation of additional entities – continued

**Effect of reclassifications and consolidation of additional entities on the St John NZ balance sheet as at 30 June 2008**

	Previously stated 30 June 2008 * (\$000)	Reclassifications (\$000)	Additional Entities (\$000)	30 June 2008 Restated (\$000)
Current assets	88,132	(817)	647	87,962
Property, plant and equipment	179,747	–	464	180,211
Other non-current assets	5,313	(13)	2,418	7,718
<b>Total assets</b>	<b>\$273,192</b>	<b>\$(830)</b>	<b>\$3,529</b>	<b>\$275,891</b>
Current liabilities	25,651	(104)	(3)	25,544
Non-current liabilities	938	(726)	(162)	50
<b>Total liabilities</b>	<b>26,589</b>	<b>(830)</b>	<b>(165)</b>	<b>25,594</b>
<b>Net assets</b>	<b>\$246,603</b>	<b>\$–</b>	<b>\$3,694</b>	<b>\$250,297</b>
<b>Total equity</b>	<b>\$246,603</b>	<b>\$–</b>	<b>\$3,694</b>	<b>\$250,297</b>

\* Reported financial position for the financial year as at 30 June 2008.

**Effect of reclassifications and consolidation of additional entities on the St John NZ income statement for financial year ended 30 June 2008**

	Previously stated 30 June 2008 * (\$000)	Reclassifications (\$000)	Additional Entities (\$000)	30 June 2008 Restated (\$000)
Revenue from the rendering of services	150,310	–	121	150,431
Revenue from the sale of supplies	1,814	–	–	1,814
Investment revenue	5,004	(84)	156	5,076
Revenue from donations, bequests and grants	19,194	–	32	19,226
<b>Total revenue</b>	<b>\$176,322</b>	<b>\$(84)</b>	<b>\$309</b>	<b>\$176,547</b>
Share in surplus of joint venture	46	–	–	46
Employee costs	(95,026)	–	–	(95,026)
Administrative costs	(25,179)	–	(6)	(25,185)
Depreciation expense	(14,537)	–	(8)	(14,545)
Impairment costs	–	–	(206)	(206)
Amortisation expense	(632)	–	–	(632)
Finance costs	(98)	84	–	(14)
Other expenses	(30,870)	–	5	(30,865)
<b>Net surplus</b>	<b>\$10,026</b>	<b>\$–</b>	<b>\$94</b>	<b>\$10,120</b>

\* Reported financial performance for the financial year ended 30 June 2008.

The reclassification and consolidation of additional entities increased St John NZ's equity as at 1 July 2007 by \$3,698,000.

St John NZ's cash and cash equivalents balance at 30 June 2008 was increased by \$4,604,000 by the reclassifications and by \$115,000 by the additional entities.

Further analysis is provided in the full financial statements.

6 Subsequent events

There have been no events subsequent to balance date that require adjustment or disclosure in the summary financial statements.





## AUDIT REPORT

### TO THE TRUSTEES OF THE PRIORY TRUST BOARD

We have audited the summary consolidated financial statements of The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem for the year ended 30 June 2009 as set out on pages 28 to 30.

This report is made solely to the trustees of The Priory Trust Board. Our report has been undertaken so that we might state to the trustees of the Priory Trust Board those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the trustees of The Priory Trust Board as a body, for our audit work, for this report, or for the opinions we have formed.

#### Priory Trust Board Responsibilities

The Trustees of the Priory Trust Board are responsible for the preparation of summary consolidated financial statements in accordance with New Zealand law and generally accepted accounting practice.

#### Auditor's Responsibilities

It is our responsibility to express to you an independent opinion on the summary consolidated financial statements presented by the Priory Trust Board.

#### Basis of Opinion

We conducted our audit in accordance with New Zealand Auditing Standards. We planned and performed procedures to ensure the summary consolidated financial statements are consistent with the full consolidated financial statements on which the summary report is based. We also evaluated the overall adequacy of the presentation of information in the summary consolidated financial statements against the requirements of FRS-43: *Summary Financial Statements*.

Other than in our capacity as auditor and the provision of data integrity advisory services, we have no relationship with or interests in The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem and group ('St John NZ').

#### Unqualified Opinion

In our opinion, the information reported in the summary consolidated financial statements complies with FRS-43: *Summary Financial Statements*. The information reported in the summary consolidated financial statements is consistent with the full consolidated financial statements from which it is derived and upon which we expressed an unqualified opinion in our report to the Trustees of the Priory Trust Board dated 12 November 2009.

For a better understanding of the scope of our audit of The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem's consolidated financial statements and of The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem's consolidated financial position, financial performance and cash flows for the year ended 30 June 2009, this report should be read in conjunction with The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem's audited full consolidated financial statements for that period.

Our examination of the summary consolidated financial statements was completed on 12 November 2009 and our unqualified audit opinion is expressed as at that date.

**Chartered Accountants  
Auckland, New Zealand**

This audit report relates to the summary consolidated financial statements of The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem and group ('St John NZ') for the year ended 30 June 2009 included on St John NZ's website. The Priory Trust Board is responsible for the maintenance and integrity of St John NZ's website. We have not been engaged to report on the integrity of St John NZ's website. We accept no responsibility for any changes that may have occurred to the summary consolidated financial statements since they were initially presented on the website. The audit report refers only to the summary consolidated financial statements named above. It does not provide an opinion on any other information which may have been hyperlinked to/from these summary consolidated financial statements. If readers of this report are concerned with the inherent risks arising from electronic data communication they should refer to the published hard copy of the audited summary consolidated financial statements and related audit report dated 12 November 2009 to confirm the information included in the audited summary consolidated financial statements presented on this website. Legislation in New Zealand governing the preparation and dissemination of financial statements and summary consolidated financial statements may differ from legislation in other jurisdictions.

➤ **Area Committees are recognised as a foundation of St John and play a vital role in linking St John to local communities.**

The work carried out by Area Committees is as diverse as the communities they serve. Their many activities include informing local communities about St John programmes, contributing to planning processes, helping to raise funds within their communities and supporting St John paid and volunteer members. Their work is invaluable.

**Northern Region**

**Bay of Islands**

Chair – Stephen Boys  
Treasurer – Maureen Greaves  
Secretary – Maureen Greaves

**Bream Bay**

Ruakaka  
Chair – John Burrows  
Treasurer – Pat Fowler  
Secretary – Bev McCracken

**Coromandel**

Chair – Ray Hintz  
Treasurer – Julie Walker  
Secretary – Julie Walker

**Doubtless Bay**

Chair – Meg Brown  
Treasurer – Pam Kay  
Secretary – Lynn Pooley

**Far North**

Houhora  
Chair – Archie Clark  
Treasurer – Eleanor Goble  
Secretary – Bridgett Ruane

**Hauraki Plains**

Ngatea  
Chair – Lesley Gordon  
Treasurer – Patricia Porter  
Secretary – Patricia Porter

**Helensville**

Chair – Jim Hayes  
Treasurer – Robert Mckeown  
Secretary – Nancy Head

**Hibiscus Coast**

Orewa  
Chair – Barbara Everiss  
Treasurer – Margaret Christie  
Secretary – Yvonne Cox

**Kaikohe**

Chair – Peter Macauley  
Treasurer – Ina Fielding  
Secretary – Peter Bell

**Kaitaia**

Chair – Eric Shackleton  
Treasurer – Erin Collings  
Secretary – Deirdre Crene

**Kerikeri**

Chair – John Woolley  
Treasurer – Patricia Shaw  
Secretary – Patricia Shaw

**Manukau**

Howick  
Chair – Kevin Simpkin  
Treasurer – Kathleen Whitta  
Secretary – Ngaire Devereaux

**Mercury Bay**

Chair – David Harvey  
Treasurer – Ron Anderson  
Secretary – Jan Jenson

**North Hokianga**

Kohukohu  
Chair – David King  
Treasurer – Wally Hicks  
Secretary – Wally Hicks

**North Shore**

Chair – Peter Geenty  
Treasurer – Peter Horrocks  
Secretary – John Langstone

**Northern Wairoa**

Dargaville  
Chair – Sally Parkinson  
Treasurer – Keith Brightwell  
Secretary – Elaine McCracken

**Otamatea**

Maungaturoto  
Chair – Trevor Brljevič  
Treasurer – Pamela Foster  
Secretary – Eileen Parsons

**Paeroa**

Chair – Leslie Cullerne  
Treasurer – Helen Appleby  
Secretary – Hilary Haysom

**Papakura**

Chair – Beverley Dunn  
Treasurer – Elizabeth Donald  
Secretary – Jackie Johnston

**Pukekohe**

Chair – Graham Williams  
Treasurer – Rodney Stewart  
Secretary – Deirdre Stewart

**Russell**

Chair – Raewyn Hanlon  
Treasurer – Colleen Bottrell  
Secretary – Colleen Bottrell

**South Hokianga**

Rawene  
Chair – Bill Carter  
Treasurer – Garth Coulter  
Secretary – Alexa Whaley

**Tairua**

Chair – Trevor Martin (Acting)  
Secretary – Pat Kake  
Treasurer – Pat Kake

**Thames**

Chair – Leon Broughton  
Treasurer – John Wiseman  
Secretary – Sally Wilson

**Waiheke Island**

Chair – Pat Burgess  
Treasurer – Pat Burgess  
Secretary – Mike Thomas

**Waihi**

Chair – Cyril Guillard  
Treasurer – Alice Hicks  
Secretary – Alice Hicks

**Waiuku**

Chair – Kevan Lawrence  
Treasurer – Linda Baker  
Secretary – Joan O'Sullivan

**Warkworth**

Chair – Alan Boniface  
Treasurer – Brian Russell  
Secretary – Marion McDermott-Jones

**Wellsford**

Chair – Peter Corry  
Treasurer Simon Thornborrow  
Secretary – Jackie Thornborrow

**West Auckland**

Te Atatu South  
Chair – Murray Spearman  
Treasurer – Chris Johnstone  
Secretary – Lindsay Huston

**Whangamata**

Chair – Trevor Martin  
Treasurer – Lyn Bryant  
Secretary – Lyn Bryant

**Whangarei**

Chair – John Bain  
Treasurer – Murray Webster  
Secretary – Murray Webster

**Midland Region**

**Benneydale**

Chair – Anne Kelly  
Area Executive Officer – Judy Deed

**Cambridge**

Chair – Henry Strong  
Area Executive Officer – Julie Strong

**Edgcumbe**

Chair – Ray Brown  
Area Executive Officer – Ray Brown

**Gisborne**

Chair – Pat Naden  
Area Executive Officer – Carnie Nelson

**Hamilton**

Chair – Paul Stuthridge  
Area Executive Officer – Harmen Van Weerden

**Huntly**

Chair – Graeme Tait  
Area Executive Officer – Claire Molloy

**Katikati**

Chair – Mike Williams  
Area Executive Officer – Karen Gordon

**Kawerau**

Chair – Tracey Mackey  
Area Executive Officer – Suzanne Hutchinson

**Kawhia**

Chair – Alan Locke  
Treasurer – Shirley Ussher  
Area Executive Officer – Sue Dimond

**Mangakino**

Chair – Brian Hill  
Area Executive Officer – Elva Lorenz

**Matamata**

Chair – David Latham  
Area Executive Officer – Geraldine Loveridge

**Morrinsville**

Chair – Neil Rogers  
Area Executive Officer – Donna Ogden

**Mt Maunganui**

Chair – Jane Swainson  
Area Executive Officer – Richard Waterson

**Murupara**

Chair – Ross Burns  
Area Executive Officer – Robin Findon

**Ngaruawahia**

Chair – David Maru  
Area Executive Officer – Vicki Ryan

**Ohura**

Chair – Scott Gower  
Area Executive Officer – Leigh Barlow

**Opotiki**

Chair – Preston Craig  
Treasurer – Theresa Walker  
Area Executive Officer – Hemi Williams

**Otorohanga**

Chair – Daphney King  
Area Executive Officer – Sheena Tunbull

**Piopio**

Chair – Doug Oliver  
Area Executive Officer – Rose Young

**Putaruru**

Chair – Andrew Begbie  
Treasurer – Beryl Garnett  
Area Executive Officer – Jean Marshall

**Raglan**

Chair – Neil Tapp  
Area Executive Officer – Jan Tapp

**Reporoa**

Chair – Colin Millar  
Treasurer – Jackie Brown  
Area Executive Officer – Megan Martelli

**Rotorua**

Chair – Ross Burns  
Area Executive Officer – Robin Findon

**Ruatoria**

Chair – Frances Manual Domb  
Area Executive Officer – Aroha Matamua

**Tainui (Mokau)**

Chair – Eric Cryer  
Treasurer – Gail Pratt  
Area Executive Officer – Gaynor Andrews

**Taumarunui**

Chair – Bill Carter  
Treasurer – Jeremy Stubbs  
Area Executive Officer – Sue Rusling

**Taupo**

Chair – Mark Robertson  
Treasurer – Chris Tamarua  
Area Executive Officer – Mark Prujean

**Tauranga**

Chair – Jane Swainson  
Area Executive Officer – Richard Waterson

**Te Aroha**

Chair – Phillip Legg  
Treasurer – Elspeth Robinson  
Area Executive Officer – Annie Bradburn

**Te Awamutu**

Chair – Ross McGowan  
Area Executive Officer – Thacy Chisholm

**Te Kauwhata**

Chair – Gaylene Wheeler  
Treasurer – Hazel Boldero  
Area Executive Officer – Val Andrews

**Te Kuiti**

Chair – Tom Falconer  
Treasurer – Kim Atutahi  
Area Executive Officer – Sue Sands

**Te Puke**

Chair – Barry Gernhoefer  
Treasurer – Peter Wells  
Area Executive Officer – Barry Gernhoefer

**Te Whanau-a-Apanui**

(Te Kaha & Waihou Bay)  
Chair – Elaine Hutchison  
Area Executive Officer – Pania McRoberts

**Tokoroa**

Chair – Henry Strong  
Treasurer – Hazel Pennefather  
Area Executive Officer – Christine Freeman

**Tongariro**

Whakapapa

**Tuwaharetoa (Turangi)**

Chair – Dianne Trethowen  
Area Executive Officer – Deidre Ewart

**Whakatane**

Chair – Lyn Price  
Area Executive Officer – Sandra Laing

**Central Region**

**Bush**

Chair – Peter Lindstrom  
Treasurer – Gillian Patterson  
Secretary – Gillian Patterson

**Carterton**

Chair – Peter Leighton  
Treasurer – Ronny Tankersley  
Secretary – Martin Tankersley

**Dannevirke**

Chair – Don Stewart  
 Treasurer – Alison McKenzie  
 Secretary – Francie Edgington

**Featherston**

Chair – Paul Mason  
 Treasurer – Barbara Wilson  
 Secretary – Heather March

**Feilding**

Chair – Steve Tatton  
 Treasurer – Lee-Anne Jones  
 Secretary – Lee-Anne Jones

**Foxton**

Chair – John Story  
 Treasurer – Jeanette Story  
 Secretary – Helen Kilty

**Greater Wellington District**

Committee  
 Chair – John Wills  
 Secretary – Glenda Donnell

**Greytown**

Chair – Brian Robinson  
 Treasurer – Herb Petersen  
 Secretary – Herb Petersen

**Hawera**

Chair – Eric Little  
 Treasurer – Graeme Harvie  
 Secretary – Mary Schrader

**Hawke's Bay**

Hastings  
 Chair – Anne Reese  
 Treasurer – Roger Sinclair  
 Secretary – Karen Crysell-Jerphanion/  
 Dianne Oliver

**Hunterville**

Chair – Ted Wilce  
 Treasurer – Iona Cameron-Smith  
 Secretary – Patricia Lambert

**Inglewood**

Chair – John Mackie  
 Treasurer – Joan Fergusson  
 Secretary – Sandra Moratti

**Levin**

In Recess

**Martinborough**

Chair – Bill Stephen  
 Treasurer – Terry Blacktop  
 Secretary – Ray Bush

**Marton**

Chair – Douglas Evans  
 Treasurer – Wally Elgar  
 Secretary – Wally Elgar

**Masterton**

Chair – Noeline Butters  
 Treasurer – Suzanne Mitchell  
 Secretary – Suzanne Mitchell

**North Taranaki**

Chair – Doug Ashby (Acting)  
 Treasurer – Brett Priar  
 Secretary – Margaret McConachie

**Opunake**

Chair – Vacant  
 Treasurer – Nevis Brewer  
 Secretary – Nevis Brewer

**Otaki**

Chair – Kevin Crombie  
 Treasurer – Kevin Crombie  
 Secretary – Rachel Harrison

**Palmerston North**

Chair – Vacant  
 Treasurer – Vacant  
 Secretary – Toddy Greig

**Stratford**

Chair – Judy Shaw  
 Treasurer – Vacant  
 Secretary – Christine Hughes

**Wanganui**

Chair – Jim Datson (Acting)  
 Treasurer – Mary Flynn  
 Secretary – Mary Flynn



**Northern Region (SI)**

**Amuri**

Hawarden  
Chair – Andrew Wright  
Treasurer – Dennis Hall  
Secretary – Maree Hare

**Ashburton**

Chair – Phil Godfrey  
Treasurer – Elaine Vallender  
Secretary – Elaine Vallender

**Banks Peninsula**

Lyttleton  
Chair – Peter Dawson  
Treasurer – Colleen Elder  
Secretary – Colleen Elder

**Buller**

Westport  
Chair – Graeme Alexander  
Treasurer – Nichola Cunneen  
Secretary – Bev Ray

**Chatham Islands**

Waitangi  
Chair – Glenise Day

**Cheviot**

Chair – Jane Maxwell  
Treasurer – Mary Mulcock  
Secretary – Karen Crampton

**Christchurch**

Chair – Michelle Corkindale  
Secretary – Karen Wright  
Executive Officer – Dorothy Couch

**Cust**

Chair – Bernard Kingsbury  
Treasurer – Sue Gillespie  
Secretary – Elizabeth Smith

**Ellesmere**

Leeston  
Chair – Jack Pearcy  
Treasurer – Glenys Mitchell  
Secretary – Glenys Mitchell

**Geraldine**

Chair – Ross Irvine  
Treasurer – Gaynor Patterson  
Secretary – Gaynor Patterson

**Golden Bay**

Takaka  
Chair – Stuart Chalmers  
Treasurer – Jude Edmondson  
Secretary – Stuart Chalmers

**Greymouth**

Chair – Therese Gibbens  
Treasurer – Helen Foote  
Secretary – Helen Foote

**Hokitika**

Chair – Shirley Gardiner  
Treasurer – Anne-Marie Carter  
Secretary – Katrina Lett

**Kaipoi**

Chair – Janelle Cutting  
Treasurer – Rob Rae  
Secretary – Marie Dvorak

**Kaikoura**

Chair – Danny Smith  
Treasurer – Jillian Dunlea  
Secretary – Gwenda Addis

**Mackenzie**

Fairlie  
Chair – Stuart Barwood  
Treasurer – Amy Jones  
Secretary – Jill Taylor

**Malvern**

Darfield  
Chair – Colin Fraser  
Treasurer – Marie Leeds  
Secretary – John Leeds

**Marlborough**

Blenheim  
Chair – Graeme Faulkner  
Treasurer – Vacant  
Secretary – Helen Faulkner

**Mayfield**

Ashburton  
Chair – Brent Murdoch  
Treasurer – Kevin Taylor  
Secretary – Kevin Taylor

**Methven**

Chair – Graham Brooker  
Treasurer – Graeme Chittock  
Secretary – Debbie Lamont

**Motueka**

Chair – Fred Wassell  
Treasurer – Fiona Hodge  
Secretary – Lesley Dyer

**Nelson**

Chair – Dennis Creed  
Treasurer – Denis McCleary  
Secretary – Jane Dowd

**Rangiora**

Chair – Andrew Hide  
Treasurer – Brent Hassall  
Secretary – Coby Lubbers

**Reefton**

Chair – Alistair Caddie  
Treasurer – Jocelyn Archer

**South Westland**

Hari Hari  
Chair – Barbara O'Neill  
Treasurer – Rebecca Friend

**Temuka**

Chair – Peter Jones  
Treasurer – Kathryn Calder  
Secretary – Lance Scott

**Timaru**

Chair – Alan Shuker  
Treasurer – Helen Page  
Secretary – Helen Page

**Twizel**

Chair – Rick Ramsay  
Treasurer – Niall Washington-Jones  
Secretary – Glenys Moore

**Waimate**

Chair – Mike Young  
Treasurer – Mike Batchelor/  
Lynda Holland  
Secretary – Lynda Holland

**Southern Region**

**Bluff**

Chair – Astrid Brocklehurst  
Treasurer – Roy Horwell  
Secretary – Roy Horwell

**Catlins**

Owaka  
Chair – Peter Lumsden  
Treasurer – Lynelle Barrett  
Secretary – Lenore Kopua

**Clutha**

Balclutha  
Chair – Colin Ward  
Treasurer – Noelene Scott  
Area Executive Officer –  
Cheryl Stevenson

**Dunedin**

Chair – Joyce Whyman  
Area Executive Officer – Pamela Hall

**Fiordland**

Te Anau  
Chair – George Batchelor  
Treasurer – Peter Dolamore  
Secretary – Peter Dolamore

**Hokonui**

Gore  
Chair – John Mills  
Area Executive Officer –  
George Wallace

**Invercargill**

Chair – Rev Richard Gray  
Treasurer – Blair Morris  
Area Executive Officer – Kathy Reece

**Lawrence**

Chair – Maryn Cameron  
Treasurer – Judy Sanson  
Secretary – Judy Sanson

**Maniototo**

Ranfurly  
Chair – Val McSkimming  
Treasurer – Ewan Kirk  
Secretary – Denise Baddock

**Milton**

Chair – Brian McLeod  
Treasurer – Denise Finch  
Secretary – Ruth Robins

**Northern Southland**

Lumsden  
Chair – George Stewart  
Treasurer – Annette Freeman  
Secretary – Glenda Chan

**Oamaru**

Chair – Jeanette Erikson  
Area Executive Officer – Murray Jones

**Otautau**

Chair – Peter Ayson  
Treasurer – Jennifer Stearne  
Secretary – Jennie Ritchie

**Riverton**

Chair – Perry Ferguson  
Treasurer – Stan Knowler  
Secretary – Leah Boniface

**Roxburgh**

Chair – Doug Dance  
Treasurer – Lyn Owens  
Secretary – Gerardine Middlemiss

**Taieri**

Mosgiel  
Chair – John Hanrahan  
Treasurer – Craig Sutherland  
Secretary – Sandra Wilson

**Vincent**

Alexandra  
Chair – Susan Dickie  
Area Executive Officer – Sandra Skinner

**Waitaki**

Kurow  
Chair – Graham Hill  
Treasurer – Tracey Ridler  
Secretary – Anne Harris

**Wakatipu**

Queenstown  
Chair – Marty Black  
Treasurer – Lynley Barnett  
Area Executive Officer – Lynn Cain

**Wanaka**

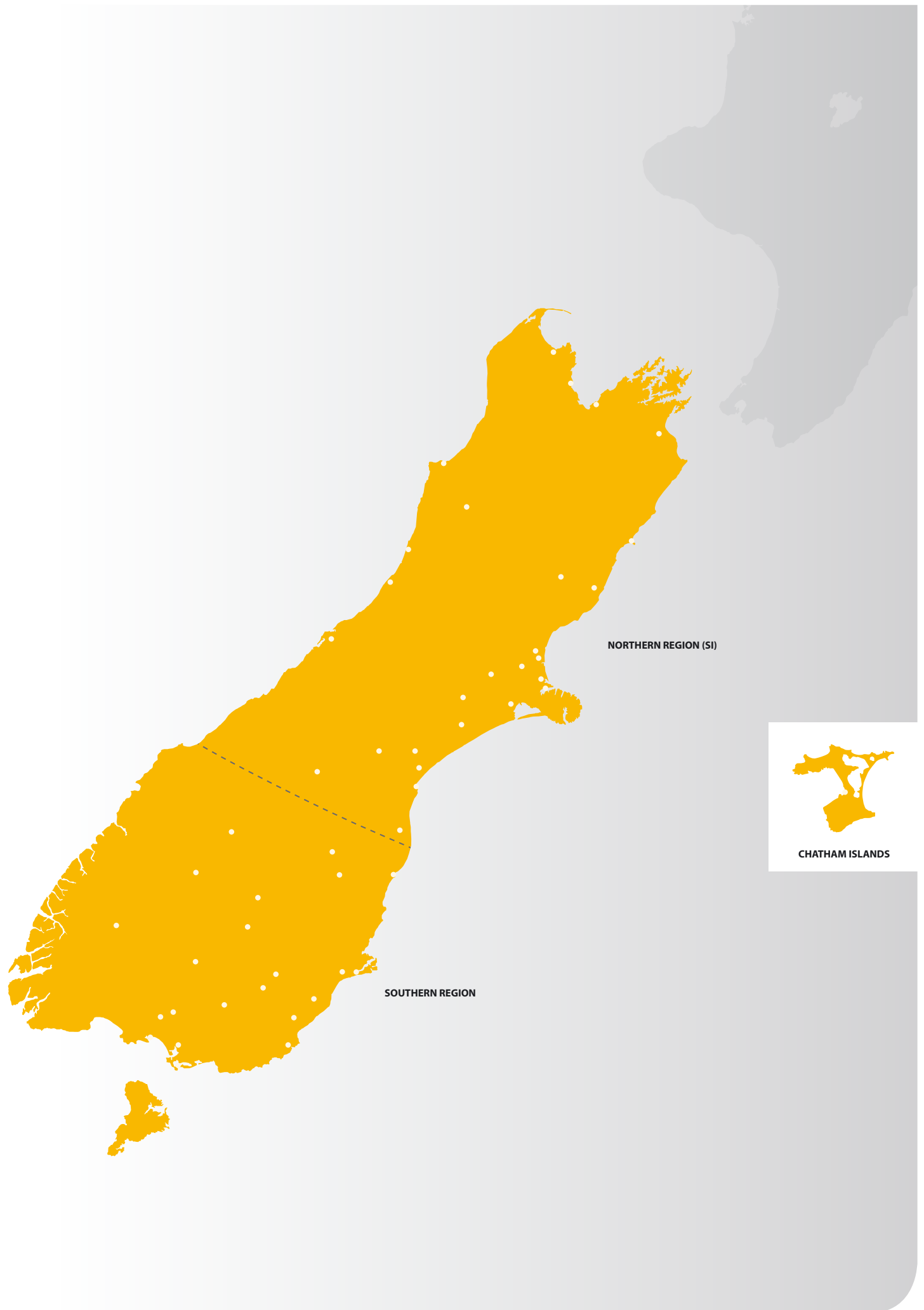
Chair – Phill Hunt  
Area Executive Officer –  
Barbara Roxburgh

**West Otago**

Tapanui  
Chair – Graham Walker  
Treasurer – Marilyn Redditt  
Secretary – Janet Affleck

**Winton**

Chair – Russell Hodges  
Treasurer – Heather Findlater  
Secretary – Juon Schoen



NORTHERN REGION (SI)

SOUTHERN REGION



CHATHAM ISLANDS

## > National Performance Statistics 1 July 2008 – 30 June 2009

	Northern Region	Midland Region	Central Region	Northern Region (SI)	Southern Region	National Office	Total
Patients treated and transported by Ambulance Officers <sup>1</sup>	148,862	67,675	43,003	66,105	30,917	–	<b>356,562</b>
Kilometres travelled by ambulances	6,269,374	3,539,677	2,198,497	2,610,552	1,804,336	–	<b>16,422,436</b>
Total ambulance and operational vehicles	170	146	59	138	72	–	<b>585</b>
Ambulance Stations	44	42	23	51	29	–	<b>189</b>
Emergency incidents attended	118,912	56,327	37,181	57,213	25,678	–	<b>295,311</b>
Vehicles attending emergency incidents <sup>2</sup>	136,344	63,180	42,518	66,675	28,732	–	<b>337,449</b>
Events serviced	2,731	1,501	1,534	2,360	599	–	<b>8,725</b>
Events Volunteers	434	93	236	612	75	–	<b>1,450</b>
Students trained in first aid <sup>3</sup>	18,203	9,421	11,014	12,268	8,700	–	<b>59,606</b>
Children participated in the St John Safe Kids programme	19,726	1,932	–	10,542	10,499	–	<b>42,699</b>
Caring Caller Clients	470	229	46	165	4	–	<b>914</b>
Caring Caller Volunteers	549	225	76	193	4	–	<b>1,077</b>
Friends of the Emergency Department Volunteers	268	234	79	132	82	–	<b>795</b>
Health Shuttle Client Trips	1,022	18,407	10,517	2,041	360	–	<b>32,347</b>
Area Committee Volunteers	220	243	139	249	220	–	<b>1,071</b>
Volunteers (Head Count)	2,640	1,328	1,086	1,914	835	14	<b>7,817</b>
Paid Staff (Head Count including Casuals) <sup>4</sup>	796	378	225	464	261	153	<b>2,277</b>
Youth Membership (Penguins and Cadets)	1,799	1,134	720	1,402	459	–	<b>5,514</b>
Total Membership (Head Count)	5,235	2,840	2,031	3,780	1,555	167	<b>15,608</b>

**KEY** 1: Includes Accident, Medical, Patient Transfer and Private Hire 2: Based on the number of vehicles  
3: Includes 7,101 trained in CPR for free in joint St John and ASB programme 4: Total Paid Staff – Full-time Equivalent (FTE): 1,466

## OFFICERS OF THE ORGANISATION

### The International Order

#### Sovereign Head

Her Majesty The Queen

#### Grand Prior

His Royal Highness The Duke of Gloucester KG GCVO GCStJ

#### Lord Prior

Professor A R Mellows OBE GCStJ TD

### The Priory in New Zealand

#### Priory Chapter

##### Prior

His Excellency The Honourable Sir Anand Satyanand GNZM QSO KStJ

##### Chancellor

Mr R G M Fenwick CNZM KStJ\*  
Mr G M Wilson KStJ  
(from 1 March 2009)

##### Bailiffs & Dame Grand Cross

Sir Randal Elliott KBE GCStJ  
J A Strachan GCStJ  
Lady June Blundell ONZ QSO GCStJ  
Mr N B Darrow GCStJ

### Elected and Appointed Members

#### Northern Region

Elected Mr L O Cullerne CStJ  
Elected Mr I L Dunn KStJ JP  
Appointed Mr P G Macauley OStJ

#### Midland Region

Elected Mr D C W Lang KStJ  
Elected Mrs S G MacLean CStJ  
Appointed Mr N K F Harris KStJ JP

#### Central Region

Elected Mrs B M Simpson DStJ  
Elected Ms B A Greenaway CStJ  
Appointed Mr D J Swallow KStJ

#### Northern Region (SI)

Elected Mr R G Harris CStJ  
Elected Mrs M P A Corkindale CStJ  
Appointed Mr G J Mangin CStJ

#### Southern Region

Elected Mrs S M Hennessy CStJ  
Elected Mr J M Hanrahan CStJ  
Appointed Mr R E Pettitt CStJ

### Priory Officers

#### Priory Dean

The Rev Dr S H Rae MNZM KStJ

#### Registrar

Mr M V F Jones KStJ QSM

#### Hospitaller

Mrs J A Hoban DStJ

#### Director of Ceremonies

Mr I L Dunn KStJ JP

#### Medical Advisor

Mr I D S Civil MBE CStJ ED

#### Librarian

Ms B A Greenaway CStJ

#### Principal Chaplain

The Rev C R Tremewan KStJ

#### Assistant Director of Ceremonies

Mr P D Wood CStJ

### Priory Trust Board

#### Chancellor

Mr R G M Fenwick CNZM KStJ\*  
Mr G M Wilson KStJ  
(from 1 March 2009)

#### Chief Executive

Mr J D Wood OStJ

### Regional Members

#### Northern Region

Dr R W Worth OBE KStJ MP•  
Mr A J M Wadams CStJ  
(from 16 February 2009)

#### Midland Region

Dr S A Evans KStJ

#### Northern Region (SI)

Mr J A Hall KStJ

#### Southern Region

Mr M V F Jones KStJ QSM

### Appointed Members

Mr E O Sullivan KStJ  
Mr J M Harman CStJ  
Mr I D S Civil MBE CStJ ED  
Mr D K Hunn CNZM  
Ms S Cumming

### Cadet of the Year

Jamie Spittal

### Subcommittees and Subsidiary Boards

#### Risk and Audit Committee

##### Chairman

Mr E O Sullivan KStJ

##### Committee Members

Mr G M Wilson KStJ  
Mr R E Pettitt CStJ  
Mr J M Harman CStJ  
Ms S Cumming

##### Chief Executive

Mr J D Wood OStJ

##### Secretary – Finance & Administration Director

Mr M F Boorer MStJ JP

##### Remuneration Committee

##### Chairman

Mr J M Harman CStJ

##### Committee Members

Mr J A Gallagher CNZM CStJ JP  
Mr G Ridley MStJ  
Mr D K Hunn CNZM

##### Chief Executive

Mr J D Wood OStJ

#### Secretary – HR Director

Mr T Dodd

#### Clinical Governance Committee

##### Chairman

Mr I D S Civil MBE CStJ ED

##### Committee Members

Mr J D Wood OStJ  
Mr A E Blaber OStJ  
Dr S A Evans KStJ  
Dr R A Smith OStJ  
Mr A J M Wadams CStJ

#### St John Emergency Communications Limited

##### Chairman

Mr E O Sullivan KStJ

##### Directors

Mr G M Wilson KStJ  
Mr J D Wood OStJ

##### Executive – Operations Director

Mr A E Blaber OStJ

##### Executive – Finance & Administration Director

Mr M F Boorer MStJ JP

#### Central Emergency Communications Ltd

##### Chairman

Mr J D Wood OStJ

##### Directors

Mr R Martin  
Mr S Stevens  
Mr E O Sullivan

##### Executive – Operations Director

Mr A E Blaber OStJ

\* Term ended February 2009

• Term ended December 2008

### Regional Trust Boards

#### Northern Region

Dr R W Worth OBE KStJ MP Chair\*  
Mr A J M Wadams CStJ Chair  
(from February 2009)  
Mr R D Blundell  
Mr G S M Caughey OStJ JP #  
Mr I D S Civil MBE CStJ ED  
Mr I L Dunn KStJ JP  
Mr P G Macauley OStJ  
Mr T W Martin CStJ  
Mr C R Mawson MBE OStJ  
Mr M J Spearman OStJ  
Mrs A Stanes (from October 2008)

# Term ended October 2008

\* Term ended December 2008

#### Midland Region

Dr S A Evans KStJ Chair  
Mr J A Gallagher CStJ  
Mr N K F Harris KStJ  
Mr P M Legg MStJ  
Mrs S J MacLean CStJ  
Mr S R Makgill  
Mr J G O Stubbs OStJ  
Mr P R Stuthridge MStJ  
Miss J E Swainson OStJ  
Mr D B Taylor MStJ  
Mr K I Williamson OStJ JP

#### Central Region

Since 2003 the affairs of St John Central Region have been governed by the Priory Trust Board using an instrument of delegation to the Chief Executive.

#### Northern Region (South Island)

Mr J A Hall KStJ Chair  
Mr G J Mangin CStJ  
Mrs M P A Corkindale CStJ  
Mr G S R Eames CStJ  
Mr D McEnaney MStJ †  
Mrs P M Mountford DStJ  
Mr G Ridley MStJ  
Mr J A White KStJ  
Mr P W Young

‡ Term ended February 2009

#### Southern Region

Mr M V F Jones KStJ QSM Chair  
Mr K R Adams OStJ †  
Mrs P E Beattie CStJ  
Mrs M D Cameron MStJ  
(from March 2009)  
Mr P J Ferguson  
(from October 2008)  
Mr J M Hanrahan CStJ  
Mrs S M Hennessy CStJ  
Mr J A Mills CStJ  
Mr R E Pettitt CStJ  
Mr G E Wallace CStJ

† Term ended October 2008

**ST JOHN NATIONAL OFFICE**

PO Box 10043  
Wellington 6143  
Tel: 04 472 3600  
Fax: 04 499 2320

**ST JOHN MIDLAND REGION**

Private Bag 3215  
Hamilton 3240  
Tel: 07 847 2849  
Fax: 07 847 2850

**ST JOHN NORTHERN REGION (SI)**

PO Box 1443  
Christchurch 8140  
Tel: 03 366 4776  
Fax: 03 353 7112

**ST JOHN NORTHERN REGION**

Private Bag 14902  
Panmure, Auckland 1741  
Tel: 09 579 1015  
Fax: 09 579 3281

**CENTRAL REGION**

PO Box 681  
Palmerston North 4440  
Tel: 06 355 5051  
Fax: 06 355 7795

**ST JOHN SOUTHERN REGION**

PO Box 5055  
Dunedin 9058  
Tel: 03 477 7111  
Fax: 03 477 7994



> [www.stjohn.org.nz](http://www.stjohn.org.nz)



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St John is proudly  
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**ASB**  
Working Together