Did you

Healthline

St John continues to support Healthline. It's a free 24/7 telephone health advice service for all New Zealanders.

- Available for 11 years, Healthline recently received its 2.5 millionth call.
- Nearly 250,000 callers have been advised to seek emergency or other urgent care.
- The average number of calls is 1,218 per day. Saturday, Sunday and Monday are the busiest days.
- The most common reasons for calls are coughing, vomiting, and colds in children and abdominal pain or chest pain in adults.
- A telephone triage service like Healthline has an important role in primary care, alongside GPs and ambulance services.
- Phone Healthline for free health advice from a registered nurse on 0800 611 116.

