

# Regular Giving

## Information about your ongoing regular donations



Hato Hone  
St John

**This information relates to your ongoing regular donation made to Hato Hone St John (The Priory In New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem, a Registered Charity), and you can reference our Privacy Notice [here](#).**

By supporting Hato Hone St John with an ongoing regular donation, the following will apply:

- › Your regular donation will be processed based on the frequency you've selected (monthly, weekly etc).
- › By signing up, you're agreeing to contribute your chosen amount on an ongoing basis, and you're welcome to contact us anytime if you'd like to make changes.
- › If a donation isn't successful, we'll make a few more attempts (up to 7) before your next scheduled donation date.
- › Regular donations will be processed through the payment method you have selected (credit card or direct debit).
- › You will need to provide valid payment details (credit card/banking information) at the time of setting up your regular donation.
- › If you'd like to make any changes to your donation, these must be made at least 3 business days before your donation is processed by contacting us at **0800 785 626 (0800 ST JOHN)** or **teamgreen@stjohn.org.nz**
- › Donations are non-refundable, however, if there has been an error in processing your regular donation, please contact us and we will review your request for a refund.
- › If you choose to donate by Direct Debit, this agreement is governed by the Direct Debit Service Agreement with our payment provider, which outlines the terms and conditions for processing your donations. For more details on your rights and responsibilities under the Direct Debit Service Agreement, please refer to the agreement [here](#).
- › Regular donations over \$5 may be eligible for a 33.33% donation tax rebate. Please visit [ird.govt.nz](http://ird.govt.nz) for more information.
- › Regular donations do not cover ambulance callouts. If you would like to purchase an annual Ambulance Membership, you can find more information [here](#).
- › At the end of the financial year (ending March) we will send to you an annual consolidated tax receipt. If we do not have an email address for you, it will be posted. These receipts will only include the ongoing regular donations for the previous tax year (one-off donations are receipted separately at the time of donation).



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