

# Include a Gift In Your Will to Hato Hone St John

## Making a lasting difference for years to come



# Who we are

Hato Hone St John is a charitable organisation, providing emergency ambulance and community health services across New Zealand.

Over 12,000 team members help care for people every day, improving health outcomes, building resilience and stepping forward when help is needed.

As the emergency services arm of the health sector, Hato Hone St John ambulances serve 90% of New Zealanders across 97% of the country.

To meet the broader health needs of New Zealanders, we also work to tackle underlying issues affecting wellbeing, and create connections for stronger communities. Our innovative, trusted health care services include teaching life-saving first aid, and providing peace of mind for our elderly and vulnerable with our medical alarm service which helps people live independent lives and feel safer at home or work.





## Make a gift that will save lives for years to come

**Thank you for wanting some more information about how you can help Hato Hone St John by leaving a gift in your Will.**

**Have you ever experienced the relief, calm and reassurance a Hato Hone St John ambulance officer brings to a medical emergency? New Zealanders who have been in this situation tell me their hearts are full of gratitude.**

Thank you for considering leaving a gift to Hato Hone St John in your Will. I know this is a very personal and special decision, and I want to thank you for your trust in Hato Hone St John, and your desire to help us serve the community.

By leaving a bequest to Hato Hone St John, you can ensure your values live on, and guarantee future generations have access to vital services. Thank you for considering supporting Hato Hone St John in this way.

I am very fortunate in my role to see and hear of the day-to-day experiences of our patients, customers and donors, and what Hato Hone St John means to them. I'm very proud to be part of an organisation that makes a difference every day to the communities we serve.

Hato Hone St John cares for New Zealanders in their time of great need, answering more than 650,000 111 calls.

We're also there for communities in ways that go beyond the ambulance service, providing support at grass roots level.

You may not know that I started my career as a Hato Hone St John ambulance officer in Auckland. A lot has changed over the past 30 years, but the fundamental needs of New Zealanders remain the same. I consider myself extremely fortunate to still be involved with Hato Hone St John and to play a part in delivering our vital emergency ambulance services, and the important community programmes that help keep New Zealanders healthy and well. But I also know that we simply couldn't provide the services we do without the support of people like you and as such we never take your trust and support for granted.

The information in this brochure will answer the key questions on what is involved in making a bequest.

**Peter Bradley was 18 years old when he became a Hato Hone St John ambulance officer. Now he is Hato Hone St John's Chief Executive.**

For further information, please call my colleague whose details are on the back of this brochure and they'll be happy to help you.

Thank you again for your support and for wanting to make a difference for generations to come.

**Peter Bradley CBE**  
*Chief Executive*  
*Hato Hone St John*



# The Legacy of Alan van Steenberg

**Before Alan passed away he did one more extraordinary thing.**

**He left a bequest to Hato Hone St John. This gift was used to buy a defibrillator, which is used to save lives. As a result of this act of generosity, Alan's community will continue to benefit from his generous spirit for many years to come.**

**Alan van Steenberg was an unassuming but remarkable man.**

Kind and big-hearted, he overcame many challenges during his life. Alan was born with a collapsed lung, and battled bronchitis and pneumonia throughout his childhood, but that didn't stop him realising his dream of becoming a triathlete.

He defied the odds again at the age of 16, when a serious road accident put him in a coma for six weeks. His head injury was assessed at 60% chance of permanent disability, but Alan never gave up, and taught himself to talk, walk and write again. Alan's many friends loved his courage and generosity, and thanks to a final act of compassion, that generosity still lives on today.

Before Alan passed away, he did one more extraordinary thing. He left a bequest to Hato Hone St John. This gift has been used to buy a defibrillator, which will save many lives. Alan's community will continue to benefit from his generous spirit for many years to come.

**"What matters most of all is not the dates on Alan's tombstone, but the 'dash' between the dates. For that dash represents all the time he spent alive on this earth... a dash that is unforgettable."**

**Alan's sister**



## It's never too early for the gift of a lifetime

**How Margaret's legacy is powering an ambulance today.**

After her husband Clarry passed away, Margaret updated her Will to include Hato Hone St John. She said it was their shared wish to give back for *"the care, kindness, and expertise we'd received in our times of need."*

But a few years down the track, Margaret is a spritely 96-year-old with no dependents. She had run a successful tailoring business for 50 years and didn't want to stop being a part of her community.

Margaret decided to donate the gift in her Will early – which means she gets the joy and

reward of seeing her generosity at work. Her 'living gift' will now keep a local ambulance running for the next six years.

It's a beautiful way to give and shows you can still be alive when your legacy comes to life.

**“St John  
paramedics and  
their equipment  
were my saving  
grace.”**

**Kelly, 26-year-old mother  
of two, who unexpectedly  
suffered 10 cardiac arrests.**



## **It was a defibrillator that saved Kelly's life**

**As a fit, young 26 year old, and mother to two young boys, Kelly wasn't expecting that she would need Hato Hone St John to save her life. But that changed suddenly the day an unbearable pain spread from her shoulder blade into her chest, while she was playing a game of netball.**

Hato Hone St John was called to the scene, and rushed Kelly to the local hospital. There she suffered her first two cardiac arrests and the medical team decided she needed to be transported immediately to a larger hospital in another city. When bad weather made flying impossible, the Hato Hone St John Ambulance team was her only hope, and Kelly was driven over 200kms in the ambulance. On that long journey, Kelly suffered six more cardiac arrests. Each time, the medical team used a defibrillator to resuscitate her – like the one which was bought, thanks to Alan's foresight.

**“They could see each attack coming on the [defibrillator] monitor, so they would stop and they would pull over and they would revive me and then they'd have to keep going. Each time, I was out for longer and longer and it was harder to get me back.”**

Arriving at the hospital, Kelly suffered two more cardiac attacks before having successful emergency heart surgery.

Kelly would never have survived, and her sons, eight-year-old Hosea and six-year-old Cyrus would not have their mum, without the skill of the Hato Hone St John team and the life-saving defibrillator.

As Kelly says, “As soon as they got there, they made me feel safe. I was in the best hands and they would do the very best they could to take care of me. St John paramedics and their equipment were my saving grace.”

Kelly's loving mum, Dianne, is also full of gratitude. She has this message for the team who saved Kelly:

“I want to say thank you for taking such good care of my girl. St John paramedics might think it's just a job, but it isn't. They touch people's lives every day.”

**Without the support  
of people like you,  
we simply could  
not purchase new  
equipment. Leaving  
a gift in your Will like  
Alan did could help us  
purchase life-saving  
equipment like that  
used to save Kelly's  
life that day. Will you  
help us to save lives  
in the future?**

# Your gift will continue our lifesaving work

**1885**

At a public meeting in St Mary's Church, Christchurch, Reverend Thomas Flavell and Dr Walter Hacon proposed that the St John Ambulance Association be introduced to the colony. Their initiative led to the rapid establishment of St John throughout New Zealand.



**1892**

The first St John Ambulance Brigade was formed in Dunedin.

**1895**

The first St John Nursing Division was established in Dunedin.



**1991**

Our first Health Shuttle started and has grown to 62 services across the country.



**1975**

New Zealand held its first telethon which raised more than half a million dollars to establish a national ambulance training centre.



**1996**

St John commenced the nationwide Caring Caller service.



**2002**

St John started Friends of the Emergency Department programme.



**Hato Hone St John has been helping Kiwis since 1885** when a Reverend and a Doctor collaborated to get St John started. Since that time, Hato Hone St John has established a proud history and proven record as one of New Zealand's most trusted and respected charities.

## 1905

Nearly half of the St John divisions outside the United Kingdom were in New Zealand.

## 1915

St John acquires its first motor ambulance.



## 1927

First Youth Cadet Divisions starts in New Zealand.



## 1945

Following the war, St John established mobile clinics and provided an efficient blood collection service. This pioneered the practice of non paid blood donors.



## 1939 – 1945

During the war, St John volunteers supported the Air Raid Precautions Scheme in New Zealand. They made and rolled bandages and dressings, taught first aid at mass public classes and worked at medical centres.

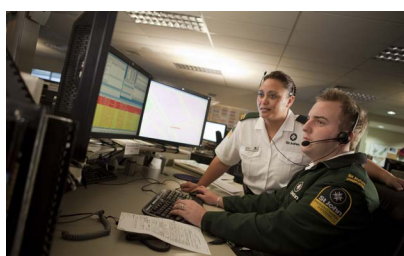
## 1937

Rutland Street Ambulance Station and St John HQ, Auckland, 1937.



## 2010

St John celebrates 125 years of service.



## TODAY

Each year we respond to the community health needs and, emergencies of over 500,000 kiwis and international visitors, and provide scheduled health transport to over 80,000 patients. Our over 8,000 volunteers remain a crucial part of the organisation.



**“If it wasn’t  
for St John,  
Benny wouldn’t  
be here.”**

**Lydia, whose little boy  
Benny almost drowned.**



## **Benny is now a happy and healthy teenager**

**Every hour of every  
day, Hato Hone St John  
ambulance staff are  
called to help people in  
life-threatening emergencies.**

People like Benny, a delightful little boy who’s here today because of the work of Hato Hone St John paramedics.

Benny was 18 months old when he fell into a freezing pond and almost lost his life. As his mum Lydia explains, “My friend saw his tiny shoe sticking out of the water. She dived into the pond and grabbed him and he was pure white, frozen and not moving at all. I thought he was dead and I just started screaming.”

The Hato Hone St John team were there in minutes and began working on Benny

immediately. His core body temperature was dangerously low and the ambulance took him straight to hospital. There were fears that even if he survived, there’d be severe brain damage.

But thanks to the skillful work of the Hato Hone St John paramedics, Benny defied the odds and today is a happy, healthy and very smart little boy. Cuddling her beautiful son, Lydia remembers how the staff at the hospital called him ‘Miracle Boy’.

There’s no denying that Benny’s survival was a miracle – a miracle helped made possible by compassionate supporters like you, whose kind gifts helped purchase the essential equipment that helped save this young life.



**A bequest to  
Hato Hone St John  
will help ensure  
ambulance staff  
always have the  
resources they need  
to save lives like  
Benny’s – and save  
New Zealand families  
from the loss of  
loved ones.**

**“A bequest  
would really  
honour your  
memory, and  
the memory  
of your family.”**

**Kim, Pukekohe.**



## **Kim has already made a firm decision to leave a bequest to Hato Hone St John**

**She loves her Pukekohe community, and is proud that her family have always been passionate Hato Hone St John supporters.**

Kim's grandparents needed Hato Hone St John several times in their later years, as did her mum when she was being treated for cancer. Kim holds a special place in her heart for Hato Hone St John's kind and supportive ambulance staff.

“They were really reassuring and gave us peace of mind. The paramedics were very capable but also really compassionate. They made me feel really comfortable and confident that my loved ones were in the right hands.”

Something else that inspired Kim's decision was seeing how donations to Hato Hone St John were helping her community. “We see them on the road and

you can actually see your dollar out there making a difference. You can feel confident that it's being used for the right things.”

Kim wants to encourage others to consider leaving a bequest to Hato Hone St John too. “I think it would really honour your memory and the memory of your family, because you'd be helping people in need many times a day, every single day, right in your own back yard.”

**“I've experienced the good work St John does in the community and want to help keep that going into the future.” – Barbara, Hato Hone St John supporter**

Hato Hone St John has always been part of the family of Barbara, a widow from Tauranga on the North Island.

One of her brothers was part of a local Hato Hone St John volunteer team that administered first aid at sporting events. Later in life, one of Barbara's closest friends was an ambulance officer too.

She and her daughter also supported their local Hato Hone St John ambulance station through their theatre group. They staged mass casualty scenes for first-aid training – an opportunity to help and improve their acting skills!

In recent years, Barbara has increasingly needed the Emergency Ambulance Service herself.



She's included Hato Hone St John in her Will, to give back to the people who've been there when she needed them most. She's proud that her legacy will help frontline crews continue to make a difference for families in the future.

# Important considerations for leaving your legacy

## Every bequest is a powerful gift

Having a Will means that friends, family, and the causes and organisations you care about can be accounted for in your legacy. Every gift, regardless of its value, is deeply appreciated. Leaving a gift to Hato Hone St John in your Will is a powerful investment that will help fund items like ambulance vehicles, equipment and programmes that will benefit your loved ones and community for generations to come.

## It's your choice who you share your decision with

Your Will is always private, and nobody will know its contents during your lifetime unless you tell them. But if you'd like to let us know, we'd value the opportunity to thank you and recognise you for your contribution. Knowing about bequests intended for Hato Hone St John helps us to plan for the future. You can even talk to us about how you would like this important gift to be used.

## How to make a Will, or change an existing one

If you need to make a Will, it is safest to consult a solicitor who is experienced in Wills and Estates.

If you already have a Will, you may be able to include a bequest to Hato Hone St John by adding a codicil – a short legal amendment to your Will. Even after you've made your Will, you are always free to change it at any time.

## Types of Gifts you can leave in your Will

You can choose a bequest that best reflects your wishes – there are three main types of gifts to consider:

- › **Residual Gift:** This means leaving the remainder (or percentage thereof) of your estate to Hato Hone St John after your loved ones have been looked after and any expenses deducted.
- › **Pecuniary Bequest / Fixed Sum:** This gift is in the form of a specific amount of money, real estate, shares etc.
- › **Percentage Bequest:** This is used if you wish to divide your estate among a number of people or organisations. Leaving your gift as a percentage rather than a fixed amount will ensure that inflation doesn't erode the value of your gift over time.

## Suggested Will wording

It's important that your bequest is worded correctly, and we have supplied the following example as a guide. You can consult your solicitor, trustee company or the Public Trustee regarding the wording.

**a) I give [the sum of \$\_\_\_\_ (or) %\_\_\_\_ of my estate (or) the residue of my estate (or) the following property: \_\_\_\_] to The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem (CC35053) to support ambulance and community services in New Zealand.**

**(b) A receipt given on behalf of The Priory in New Zealand of the Most Venerable Order of the Hospital of St John of Jerusalem by a person authorised to receive the gift will be a full discharge to my Trustee, who is not required to oversee how the gift is applied.**



## Our commitment to you:

Leaving a gift in your Will to Hato Hone St John is one of the best ways to support our work.

- › We understand and respect that your family, loved ones, and your wishes will always be a priority.
- › Every dollar you give will be stretched as far as possible. We will spend your gift cost-effectively to have the most impact. We will remain transparent and accountable.
- › We want to give you the option to choose how we communicate with you about your Will in the future. This ensures we can keep you informed about the life-saving impact your generous gift will help make possible.
- › We are always here to support you, and anything you share with us will be handled with complete confidentiality.

## FAQs

### What if I haven't made a Will yet?

A Will is a legal document stating how you want to provide for the people and organisations you care for. You must have one, to ensure your final wishes are carried out as you intend them to be.

### What if I already have a Will in place?

We recommend discussing your plans with your family and seeking legal advice when updating your Will. We can provide suggested wording to include The Order of St John.

### What type of gift can I leave you?

Once you've provided for your family and those close to you, you can choose to leave us either a percentage, a share of your estate, or an exact sum of money.

### What if I want to leave a gift in my Will to purchase an emergency vehicle, health shuttle, or equipment or contribute to a station building or a project to benefit a specific area?

We are dedicated to honoring your wishes and celebrating your legacy. Contact us to receive suggested wording for your Will, tailored to the specific purpose or location you wish your future gift to support.

**You can also now write your Will online for free,** please visit [www.stjohn.org.nz/giftinwill](http://www.stjohn.org.nz/giftinwill) for further information.



**Hato Hone  
St John**

## Find out more

If you would like to talk to us about leaving a gift to Hato Hone St John in your Will, please contact us for a confidential chat:

**Debbie Zwies (Pipson)**

National Gifts in Wills Manager

**T: 03 353 7110 ext 3328**

**M: 021 083 76706**

**E: [giftinwill@stjohn.org.nz](mailto:giftinwill@stjohn.org.nz)**

**W: [stjohn.org.nz/giftinwill](https://stjohn.org.nz/giftinwill)**

We would be happy to answer your questions and discuss how your gift – no matter the size – will help save lives.