

Stepping Forward

Our plan for the future
2018–2023



PLAYING OUR PART TO MAKE NEW ZEALAND COMMUNITIES
STRONGER, SAFER, BETTER



Improving the quality
and equity of our services

Our patients

WE STEP FORWARD WHEN HELP IS NEEDED.

Building resilient
communities

Our communities



Partnering to do what's
right for New Zealand

FOR BETTER.

Our customers



Building capability to
innovate and adapt

Creating a values-led culture

FOR LIFE.

Our people



Unifying St John

We stand
**SIDE
BY
SIDE**
Tū Tahi

DO THE
**RIGHT
THING**
Mahi Tika

We are
**STRAIGHT
UP**
Mahi Pono

**WE MAKE
IT BETTER**
Whakapai Ake

**Open
Minds**
Whakaaro Nui