

Performance Statistics as of June 2014

This document shows St John's responses to 3 types of incidents: immediately life threatening ("purple"), immediately life threatening or time critical ("red"), and to urgent / potentially serious but not immediately life threatening incidents ("orange")

District	Percentage of urban purple and red incidents responded to within 8 minutes			Percentage of rural purple and red incidents responded to within 12 minutes		
	12 months ending June-13	12 months ending June-14	Improvement	12 months ending June-13	12 months ending June-14	Improvement
Auckland	44.3%	46.8%	2.5%	38.9%	40.3%	1.4%
Bay of Plenty	51.8%	53.2%	1.4%	53.0%	53.3%	0.3%
Canterbury	45.4%	51.7%	6.3%	27.7%	33.7%	6.0%
Hauraki / Coromandel	-	-	-	59.6%	61.9%	2.3%
Hawkes Bay	69.1%	69.1%	0.0%	58.5%	59.0%	0.5%
Manawatu	63.5%	64.1%	0.6%	54.9%	55.7%	0.8%
Northland	57.2%	57.3%	0.1%	38.6%	38.8%	0.2%
Southland Lakes	73.3%	80.6%	7.3%	56.1%	58.4%	2.3%
Taranaki	59.2%	59.7%	0.5%	51.6%	53.9%	2.3%
Tasman	56.5%	65.0%	8.5%	57.4%	58.4%	1.0%
Waikato	55.1%	54.3%	-0.8%	56.3%	55.6%	-0.8%
Waitaki	63.3%	65.4%	2.1%	54.1%	54.7%	0.6%
National	51.1%	53.7%	2.6%	50.1%	51.1%	1.0%

Performance Targets

Purple and red performance targets	50% Target			95% Target		
	Urban	Rural	Remote	Urban	Rural	Remote
Contractual target	50% in 8 minutes	50% in 12 minutes	50% in 25 minutes	95% in 20 minutes	95% in 30 minutes	95% in 60 minutes
FYTD	53.7%	51.1%	55.4%	94.9%	92.8%	91.9%
Purple and red % of total volume	42.8%	43.0%	41.6%	42.8%	43.0%	41.6%

Orange performance targets	80% Target		
	Urban	Rural	Remote
Contractual target	80% in 20 minutes	80% in 30 minutes	80% in 60 minutes
FYTD	76.0%	83.1%	90.0%
Orange % of total volume	26.0%	25.0%	23.0%



St John
first to care