Patient seen, treated and transported by St John Ambulance to a Partner destination

Ambulance arrives at Partner destination (ED, A&M or GP surgery).

Ambulance Officer prepares ePRF. ePRF automatically creates a Unique Access Code, or “hand-over PIN”.

Ambulance Officer records in ePRF whether or not NHI details have been confirmed with proof sighted.

Ambulance Officer and partner clinician(s) complete verbal handover of patient to their care.

Ambulance Officer completes ePRF and fills in ACS Advice sheet if necessary.

Either:
- Ambulance Officer uses PC provided to access ACS on internet,
- Partner receiving staff uses workstation to access ACS on internet.

N.B.
If NHI details are marked as confirmed in the ePRF, the NHI number will be recorded on the ACS.
If NHI details are marked as unconfirmed in the ePRF, the NHI number will not be shown on the ACS.

N.B.
- “ePRF” refers to the electronic form completed by an Ambulance Officer on the tablet.
- “ACS” refers to the digital Ambulance Care Summary document that ePRF produces.
- “ACS Advice sheet” refers to the printed form that an Ambulance Officer completes with hand-over PIN details and self-care advice for the patient.