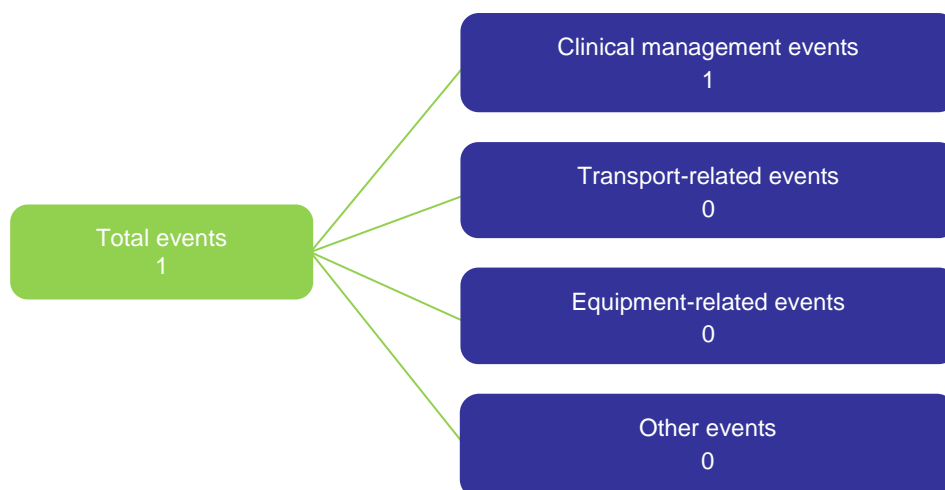




## Emergency Ambulance Service Reportable Events: July- September 2018.

### Total number of reportable events and near misses

- One closed reportable event was reported to NASO for the period.
- Nil SAC one and one SAC two reportable event remain open as at the end of the quarter.



### Clinical Management Events

#	Summary of Reportable Event	Root Cause Analysis	Recommendations	Action Taken
REP5502	Provision of sub-optimal care to a high acuity patient and delayed arrival to a major trauma hospital due to the transfer between two helicopters.	<p>The crew under-recognised the severity of the patient's shock and subsequently they received less treatment for shock than was ideal.</p> <p>The crew that provided care to the patient were experienced and had had experience working in the helicopter environment however helicopter work was not their primary role.</p> <p>The squirrel helicopter that was initially used did not have sufficient space to treat the patient did not meet CAAA regulations to land on a hospital roof, thus the crew transferred to the BK117 (note: this was not used for the rescue as it was not winch capable.)</p>	<p><b>Resolution 1:</b> With current activities occurring with Air Rescue – dedicated and specialised helicopter personnel (e.g. RSI Intensive Care Paramedics) working in dedicated and appropriately configured machines will significantly reduce the likelihood of this incident occurring.</p>	<p><b>Resolution 1:</b> With current activities occurring with Air Rescue – dedicated and specialised helicopter personnel (e.g. RSI Intensive Care Paramedics) working in dedicated and appropriately configured machines will significantly reduce the likelihood of this incident occurring.</p>