



St John
Here for Life

St John
Medical Alarms

Stay independent
for longer



Why consider a medical alarm?

- Falling is more of an issue as we age. 1 in 3 New Zealanders aged 65 years and over will experience a fall this year. For people over the age of 80, the chances increase to 1 in 2.¹
- Falls are the second most common reason for phoning 111 for an ambulance.²
- Medical alarms help thousands of New Zealanders to remain independent in their homes for longer.
- No matter what your age, if you live by yourself or have a health condition, a medical alarm could offer you and your family the reassurance you need.

How does it work?

In an emergency, push the button on your pendant.

- We will call you back and talk to you through the alarm speaker to check if you are okay.
- If there is no answer, we will immediately organise an ambulance to be sent.
- Any ambulance staff arriving at your home will know your name and other important information.
- We keep your information and any instructions safe on our confidential database.

Why your medical alarm should have St John on it

- St John is New Zealand's leading medical alarm supplier and ours is the medical alarm doctors prefer to recommend.³
- We provide some of the most advanced alarm technology in NZ.
- Ours is the only medical alarm monitored by St John.
- If you require assistance, St John organises the most appropriate help. This could be an ambulance, paramedic, another emergency service or expert advice.
- Because St John is an approved supplier of monitored medical alarms, funding for your alarm may be available.



Remember:

When your medical alarm is activated, your call comes straight to St John.

References:

1. Preventing Injury from Falls: The National Strategy 2005–2015 (New Zealand) Accident Compensation Corporation 2005. 2. St John data on file. 3. IMS GP Omnibus survey, 2015.



I tripped while making my bed, fell and fractured my femur. I pushed the button and knew an ambulance would come. After a while I heard a fumbling at the front door. It was my best friend and she had a set of keys. Then she reminded me – she was on my emergency contact list with St John.

Hot on her heels the ambulance arrived. From there it was the smoothest operation ever. I saw the kindness of so many people. I didn't just learn it. I experienced it first hand. And it all began with St John. Thank you.

Elizabeth, Auckland



What's included with your St John Medical Alarm?

A St John Medical Alarm:

- consists of a base unit and waterproof pendant
- includes a two-way speaker for hands-free use when talking with our monitoring centre staff
- includes the cost of ambulance call-outs
- has battery back up for uninterrupted operation in a power cut
- can be installed anywhere in New Zealand, and is monitored by St John 24 hours a day, 365 days a year.



Our medical alarm range

St John offers an extensive range of medical alarm systems. Some have special features or can operate without the need for a home landline. Be sure to mention any special requirements you may have when you contact us.

Please note: To install a St John Medical Alarm you need an active telephone connection or must be within mobile network coverage. Power must also be available.

St John – a name you can trust

We've been helping New Zealanders for over 130 years.

Proceeds from St John Medical Alarms help fund our ambulance services and other community services. By choosing St John you are not just helping yourself, you're helping others too.

Try a St John Medical Alarm now!

- You can try one free in your home for up to one month.*
- The St John representative that calls on you will be in a St John uniform for easy identification.
- For added security for your house key, enquire about our optional lock-boxes.



Make sure your medical alarm has St John on it

For more information on a St John Medical Alarm, see your doctor or contact us:

Phone: 0800 50 23 23

Web: www.stjohnmedicalalarms.org.nz

Email: enquiries@stjohn.org.nz

* Conditions apply. See www.stjohnmedicalalarm.org.nz for more information.