Why does St John need my donation?
St John relies on your kind support to carry out our life-saving work. As a supporter of St John, we will sometimes write to you to highlight critical funding needs, such as new ambulances, paramedic kits and training. Your generosity plays a vital role in meeting these needs and we never take that support for granted. Thank you so much for making a difference in your community.

Why is St John a charity?
Being a charity is a big part of our special and unique character – one that is so loved by so many New Zealanders. It enables us to do all that we do in local communities and neighbourhoods. This includes Health Shuttles, Caring Caller, Friends of the Emergency Department, ASB St John in Schools, and the St John Youth programme. It means people like you play an active role in what we do.

What are the advantages of double crewing?
New Zealand is the only first world ambulance service with single-crewed ambulance responses – we’re doing this 100 times a day across the country.

Double crewing will benefit patients, especially in rural areas where there is more instances of single-crewed ambulance responses. Patients will be able to receive direct clinical care while being driven to hospital. It will also make the job safer for our ambulance officers and help reduce fatigue, manual handling injuries and stress.

Does the Government fund St John?
We are funded in part by Government and community contracts with the Ministry of Health (to respond to medical emergencies) and ACC (to respond to personal injuries). From 2018 this will fund about 74% of our ambulance service operating costs.

To help cover the remaining shortfall, St John relies on donations from generous people like you, revenue from commercial activities (such as first aid training and medical alarms) and a patient part-charge for non-accident related emergency ambulance call outs of $98 (incl GST).

I recently heard that St John will receive more government funding – is my donation still needed?
Yes, your donation is as vital as ever. It plays a unique and critical role in funding our work.

The extra government funding simply recognises the growing demand for our services. This has corresponding costs, including additional frontline staff. The new funds mean that, over the next few years, St John can work towards a goal of double crewing all our emergency transporting ambulances.

St John still needs to fund about 25% of our costs through donations, income from part charges and commercial activities like medical alarms. That figure is currently about $56 million but will grow steadily as demand for services grows. In five years, we’ll be looking to raise close to $64 million a year above funding from Government.

Does my donation really make a difference?
Your donation provides us with vital equipment and training – it makes our work possible! It could save the life of someone like Lucy Knight. Lucy is a courageous wife and mother of six who owes her life to the speed and professionalism of the St John ambulance crews who came to her rescue, and the life-saving equipment they had on hand. This wouldn’t be possible without you.
Your generous support goes a long way

**Donations from supporters like you**
St John is a charity and people like you are at the centre of what we do. Your donations help fund crucial life saving equipment such as ambulances, paramedic kits and defibrillators.

**Regular giving from Team Green donors**
Close to 10,000 New Zealanders have now joined Team Green and become regular givers to St John. This generous support provides critical ongoing backup to local frontline teams so that they can do what they do best – save lives.

**Legacy gifts**
A number of very special New Zealanders choose to leave a gift to St John in their Will. This ultimate act of generosity ensures St John can continue their longstanding work in New Zealand and invest into building healthier communities for generations to come.

**Revenue from our social enterprises**
Our first aid and medical alarm customers not only benefit from receiving world class training and care but any profit generated goes back to help pay for fundraising costs and the other work of St John.

**Part-charge bills**
To help cover the cost of an ambulance callout St John passes on a part-charge of $98 for non-accident related callouts.

**Supporter Scheme memberships**
Normally if you need an ambulance for a medical emergency you’d receive a part-charge bill. By paying a small annual membership fee that bill is taken care of. Any excess fund from the programme is invested back into the work of St John.

**Support from businesses, community organisations and grant providers**
Each year many like-minded organisations, trusts and businesses partner with St John to fund vital services for New Zealand communities.

**Government funding**
To offer our valuable services we rely on funding from Government and community contracts with the Ministry of Health (for medical emergencies) and ACC (for personal injuries). This funding is currently 69% of our ambulance service operating costs and will increase to 74% in 2018.

**Additional Government funding**
This additional funding is positive news for St John and means an end to single-crewed emergency ambulance responses by 2021.